

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:** **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

**Specialists**

- Directs
- IPA

 **Hospitals****Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

**FOR QUESTIONS CALL****PROVIDER SERVICES:**

(855) 322-4075, Extension:

**Los Angeles/Orange Counties**X111113 X123071  
X127657**Riverside/San Bernardino Counties**X127684 X120618  
X121805**Sacramento County**

X121360

**San Diego County**X123006 X121401  
X127709 X121413  
X121599**Imperial County**

X125682 X125666

## Informational Bulletin Regarding Emergency Declaration

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

On October 27<sup>th</sup> 2019, Governor Newsom declared a statewide emergency due to the effects of unprecedented high-wind events which have resulted in fires and evacuations across the state.

This notification is meant to give details on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication. Please be safe in your travels and be on the look-out for situations that could be dangerous for you and your families.

Molina's 1st priority is safety for our communities – our members, our providers and our employees.

Molina wants to ensure that members needing care or medication in impacted areas are able to get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275- 8750 English; (866) 648- 3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

### **QUESTIONS**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.