

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
- Primary Care**
- IPA/MSO
- Directs
- Specialists**
- Directs
- IPA
- Hospitals**
- Ancillary**
- CBAS
- SNF/LTC
- DME
- Home Health
- Other

FOR QUESTIONS CALL PROVIDER SERVICES:
(855) 322-4075, Extension:

Los Angeles County

122233 117079
120104 127657

Riverside/San Bernardino Counties

128010 127709
127684

Sacramento County

126232 121360
121031

San Diego County

120056 121588
120630

Imperial County

125682 120153

TAMIFLU (OSELTAMIVIR PHOSPHATE) BRAND AND GENERIC AVAILABILITY

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding medication availability for influenza outbreaks.

Oseltamivir Phosphate (Generic for Tamiflu) is on MHC's formulary and available without a Prior Authorization for 1 fill per year. Due to recent influenza outbreaks which are reported to be more intense and earlier than usual this season, drug wholesalers and network pharmacies have reported difficulty ordering and supplying the generic version of the medication. In an effort to serve our members, Pharmacies having difficulty supplying the medication are able to dispense the Brand name Tamiflu by following these steps:

During Business Hours (M-F 8:30AM – 5:00PM):

- Contact the MHC Pharmacy Operations Provider Phone Queue during business hours
- Request a medication override for Brand Name Tamiflu due to generic not available.
- The Molina pharmacy team will enter an override to allow the Brand Tamiflu to process

MHC Pharmacy Operations Provider Phone Queue can be reached by calling (888) 665-4621 and following the prompts

Outside of Business Hours:

- Contact the Caremark Pharmacy Help Desk and request a 72 Hour Emergency Supply for Brand Name Tamiflu
- In cases like these, the pharmacy is encouraged to contact the Molina Pharmacy Provider Phone Queue during business hours and request an override for the full duration of therapy

Caremark Pharmacy Help Desk can be reached by calling (800) 364-6331 and following the prompts

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075.