

Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • August 31, 2018

Screening for Diabetes Patients with Schizophrenia or Bipolar Disorder using Antipsychotic Medications

Educate your patients about the possible side effects of their medications and the importance of completing appropriate screenings. Certain antipsychotic drugs may cause <u>weight</u> gain, high <u>cholesterol</u> <u>levels</u> and increase the risk of <u>diabetes</u>. Diabetes screening, using a glucose test or HbA1c test, for these patients may lead to earlier identification and treatment of the disease.

Best Practice:

- Arrange the lab appointment when the patient is in the office. Do not rely on the patient to follow through with lab scheduling.
- Ensure attendance of lab appointments.

LogistiCare Transportation Booking Tool

Molina Healthcare provides transportation to covered services for Molina members. Transportation by LogistiCare is provided when members have no other means to get to their doctor appointments, x-rays, lab tests, pharmacy, medical supplies or other medical care.

In partnership with Molina, LogistiCare is offering our Providers access to the LogistiCare Facility Services Web Portal (FSW). The LogistiCare Facility Services Web portal provides a tool that allows you to request and manage our member's transportation requests on online.

Sign up now to:

- Improve access to care by allowing your Provider office to book trips for members while in the office, eliminating "no ride" to office and/or forgotten appointments
- Assist members in getting rides home by booking "will call" return trips back to homes from office
- Improve member satisfaction and provider/patient relationships by assisting members in booking rides
- Improve HEDIS performance by providing assistance to get to office for quality measure visits
- Track member bookings and rides in system and can quickly access ride information
- · Increase accuracy of trip bookings by allowing providers to directly book trips
- Reduce "no show" appointments
- Providers can plan visits more accurately through scheduling rides in advance

Interested? Have questions? We're here with answers and to help you, fast. To get started, please email us at: MHMMtransportationservices@molinahealthcare.com or MHMMDelegationoversight@molinahealthcare.com.