MOLINA HEALTHCARE

PROVIDER BULLETIN
A bulletin for the Molina Healthcare of Ohio provider networks

"It Matters to Molina" Corner
Information for all network providers

Thank you for the great response to the "It Matters to Molina" question! Our winner is Dawn V. Culp from Van Wert Health.

The May "It Matters to Molina" question answer is "2." Corrected claim submissions are not adjustments and should be directed through the original submission process marked as a corrected claim. How should you file an Explanation of Benefits (EOB) or itemized statement that needs to be attached to a claim?
1. Submit a reconsideration
2. Submit as a corrected claim
3. Mail to the Claims P.O. Box

June Question: The Ohio Department of Medicaid (ODM) announced a staggered implementation for the Next Generation Medicaid Program. What program will start on July 1?
1. Centralized Credentialing
2. Provider Network Management Module (PNM)
3. OhioRISE

Email your answer to OHProviderBulletin@MolinaHealthcare.com by June 15 to enter the drawing. The correct answer and drawing winner will be announced in the July Provider Bulletin.

In addition to participating in the monthly drawings, we want to hear from you. Please take the time to share feedback with us about your experience working with Molina. Your feedback is essential, and It Matters to Molina.

Notice of Changes to Prior Authorization (PA) Requirements
Information for all network providers

By May 31, 2022, the updated Prior Authorization (PA) Code List will be posted on our Provider Website for a July 1, 2022 effective date.

To view the list of changes to the PA codes requiring PA, visit the Provider Website, under the "Forms" tab, under "Prior Authorization Code List" and reference the "2022 Q3 PA Code Changes 7-1-2022" tab in the "Prior Authorization (PA) Code List – Effective 7/1/2022" PA Code List. This tab indicates non-covered codes, new codes that require PA, replacement codes, and which codes no longer require PA for all lines of business. All codes that continue to require PA appear on the "PA Code List" tab and are to be submitted to Molina for review.

Molina posts new comprehensive PA Code Lists to our Provider Website quarterly. However; changes can be made to the lists between quarterly comprehensive updates. Always use the lists posted to our website under the Forms tab instead of printing hard copies. This practice ensures you are accessing the most up-to-date versions of 'Molina's PA requirements.

Psychological and Neuropsych Testing PA Code List Update
Information for Community Mental Health Center (CMHC), Substance Use Disorder (SUD), and Outpatient Hospital Behavioral Health (OPHBH) providers billing as a hospital

Questions and Quick Links
Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio is available until 6 p.m.)
- Email us at OHProviderRelations@ MolinaHealthcare.com
- Visit our Provider Website at Molina Healthcare.com/OhioProviders
  o Provider Manual
  o PA Code List
  o PA Request Form
  o Provider Bulletin Archive
  o It Matters to Molina Page
  o Provider Portal

Connect with Us
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Join Our Email Distribution List
Get this bulletin via email. Sign up at MolinaHealthcare.com/ProviderEmail.

Provider Training Sessions

It Matters to Molina Forums*:
- Pregnancy Related Services and Billing: Wed., **June 22, 3 to 4 p.m.**

The Provider Bulletin is a monthly newsletter distributed to all network providers serving beneficiaries of Molina Healthcare of Ohio Medicaid, Medicare, MyCare Ohio and Health Insurance Marketplace health care plans.

The following combination of codes may be utilized for up to 20 hours per calendar year, per Medicaid enrollee. PA is required to exceed the annual 20 hours' limit. Impacted codes: 96112, 96113, 96116, 96121, 96130, 96131, 96132, 96133, 96136, and 96137. This update is reflected on the posted PA Code List effective July 1, 2022. Note: all other provider types not referenced in the above sub-header always require PA for these codes, as is noted on the PA Code List.

Unified Preferred Drug List: 30-Day Change Notice
Information for Medicaid providers

ODM will post their Ohio Unified Preferred Drug List (UDL) 30-Day Change Notice on June 1, 2022, for a July 1, 2022, effective date. Find the list under the "Rx info" tab of the Provider Website, on the "Drug Formulary" page.

OhioRISE Fundamentals Webinar
Information for Medicaid providers

On Tues., June 7, 2022, from 9 to 11 a.m., The Ohio Council of Behavioral Health & Family Services Providers is offering an OhioRISE Fundamentals webinar to:
- Provide a high-level overview of the new OhioRISE program design, services, and billing considerations providers should be familiar with for the July 1, 2022 implementation.
- Allow an opportunity for providers to ask questions about OhioRISE.

Register for the session at us02web.zoom.us/meeting/register/tZYoc--pqz4rGdIgEWTXX083r-tGIsK-wvym. Note: No Continuing Education Units (CEU) will be offered for this training.

Next Generation Medicaid Program Update
Information for Medicaid providers

On April 22, 2022, ODM announced a critical update that the Next Generation Medicaid Program will have a staggered implementation. View the details on the updated start dates for various program elements at medicaid.ohio.gov, select "Ohio Medicaid's Next Generation program to launch July 1 with OhioRISE."

Coverage Changes for FQHC and RHC
Information for Medicaid providers

Effective July 1, 2022, ODM will implement rule changes to OAC 5160-28 Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) Services. As part of this change, ODM will no longer be dually enrolling FQHCs as Community Mental Health Centers (CMHC). In addition, RHC Transportation Services will be covered similar to how they have traditionally been covered for FQHCs.

Partial Hospital and SUD Residential Treatment Update
Information for Medicaid behavioral health providers

Effective July 1, 2022, to simplify the Utilization Management (UM) and claims processes for our providers, Molina UM will now issue a single authorization number for billing each service period, from admission to discharge, for Partial Hospitalization and Substance Use Disorders (SUD) Residential Treatment requests.

- Provider Information Update Form: Tues., **July 26, 1 to 2 p.m**.

General Provider Orientation:
- Tues., **June 7, 12 to 1 p.m**.
- Wed., **July 6, 10:30 to 11:30 a.m**.

Model of Care:
- Fri., **July 22, 12 to 1 p.m**.

Claims and Billing Orientation:
- Fri., **June 17, 11:30 a.m. to 12:30 p.m**.
- Thurs., **July 14, 2 to 3 p.m**.

Availity Portal Training:
- Contact training@availity.com at any time to receive training on the Availity Portal

*Molina has moved provider training sessions to Microsoft Teams. Please visit the IMTM page on our Provider Website and click on the desired training to access meeting details.

Notice of Changes to the Provider Manual
Molina posts a new comprehensive Provider Manual to our website semi-annually. However; changes can be made to the manual between updates. Always refer to the manual posted on our website under the "Manual" tab instead of printing hard copies. This practice ensures you are accessing the most up-to-date versions of the manual.

Website Roundup
Recently updated documents include:
- Availity Essentials Overview
- Availity Payer Spaces Single Sign-On Features

Provider Contract for Next Generation Medicaid
Information for Medicaid providers

Molina has received provider inquiries regarding what actions they will need to take contractually with Molina in preparation for the Next Generation Medicaid program. No provider action is required at this time. Molina will continue to share information as it becomes available.

Member Contact Information Update Request
Information for Medicaid providers

ODM is requesting that Medicaid members visit the ODM website at medicaid.ohio.gov/home/update-contact-info/update-contact-info to update their contact information before

There is no change to the PA process for our providers. Providers should continue to submit the PA form and clinical information along with updates for each authorization period of each stay.

Home Health Prior Authorization Process Update
Information for Medicare and MyCare Ohio Home Health providers

Effective July 1, 2022, Molina will allow a medical necessity review for home health services up to two days before the date of the submitted PA request.

As a reminder, Molina will allow a medical necessity review for home health services up to four days before the date of the submitted PA request for Medicaid and Marketplace lines of business.

As noted in the May Provider Bulletin, effective May 9, 2022, Home Health PA requests are faxed to the Molina Medicare UM Department at (844) 251-1451. For faster service, request PA via the Provider Portal at provider.MolinaHealthcare.com/provider/login.

Note: The PA requirements have not changed. Providers should consult the posted PA Code List for a complete list of all services requiring PA.

HCIC Notice of Program End Date
Information for Medicaid and MyCare Ohio providers

Effective June 7, 2022, approved Health Care Isolation Centers (HCIC) providers must cease billing for enhanced reimbursement for HCIC isolation and quarantine services, and resume billing using usual and customary Medicaid Nursing Facility service codes.

Molina is following ODM guidance and any claims that are inappropriately billing for HCIC services on or after June 7, 2022, will be denied or payments recouped.

Counseling Codes 99401 and 99402
Information for Medicaid providers

Effective July 1, 2022, following guidance from ODM, Molina will begin denying the Counseling Current Procedural Technology (CPT) codes 99401 and 99402 when billed with a COVID-19 (Coronavirus) immunization administration code on the same date of service, for the same member, and the same provider.

Reminder: Behavioral Health Code Edits
Information for Medicaid Behavioral Health providers

Reminders for the following code edits:

	Code	Requirements
Psychiatric Diagnostic Evaluations	90791, 90792	One encounter per member, per calendar year, per code, per billing agency. PA is required for additional service.
Screening Brief Intervention and Referral to Treatment (SBIRT)	G0396, G0397	One of each code, per billing agency, per member, per year. Cannot be billed by provider type 95. PA is required for additional service.

the Next Generation Medicaid Program implementation.

New Century Health
Information for Medicaid and Marketplace providers

As of April 1, 2022, Medicaid and Marketplace participating providers began submitting PA requests for cardiovascular professional services' review and determination for Molina members ages 18 and over to New Century Health. Additional information can be found in the New Century Health article in the May Provider Bulletin and the New Century Health, PA Code List Special Provider Bulletin, located on the Provider Website.

Updated: MCG Auto-Authorization
Information for Medicaid and Marketplace providers

Molina is happy to introduce MCG Auto-Authorization, a new self-service method for providers to submit Advanced Imaging PA requests and it is available 24/7 via the provider portal for applicable lines of business.

This method of submission is an alternative to the existing submission process and will provide efficient processing of authorization requests. The status of each authorization will be available immediately upon completion of the submission. The clinical documentation will be submitted for review by Molina. The MCG Auto-Authorization service is available for:
- Marketplace (live as of Feb. 16, 2022)
- Medicaid (live as of May 4, 2022)

Molina will offer network training opportunities in the future. To learn more about MCG Auto-Authorization, please visit MCG' 's website at mcg.com or call (888) 464-4746.

Availity Information on Provider Website
Information for all network providers

Molina has published two documents on the "Quick Reference Guides & FAQs" page of our Provider Website to assist providers with features and functionality on the Availity Portal:
- Availity Essentials Overview Presentation
- Availity Payer Spaces Single Sign-On (SSO) Features Presentation

Alcohol or Drug Assessment	H0001	Two assessments per member, per calendar year, per billing agency. Does not count towards the American Society of Addiction Medicine (ASAM) level of care benefit limit. PA is required for additional service.

PsychHub Information on Provider Website
Information for all network providers

Molina has posted the "Psych Hub: Access Your Mental Health Practitioner HUB" document on the Provider Website, under the "Communications" tab, on the "It Matters to Molina" page, under "Tools and Resources." Information includes:
- How to create a PsychHub profile
- Frequently asked questions

Reminder: PsychHub is an online platform for digital mental health education, including a library with more than 180 consumer-facing, animated videos focused on improving mental health literacy and reducing any stigma about seeking care. Providers can sign up for free to access content and videos as well as have access to behavioral health-focused learning hubs with access code sGDcuXXmQXZEGsu. Some courses have Continuing Education Credits available for Clinical Psychologists, Clinical Social Workers, and Licensed Professional Counselors. With the successful completion of courses, the provider will unlock industry-recognized certificates delivered electronically.

Chiropractic Services Expansion
Information for Medicaid chiropractic providers

Effective June 13, following guidance from Ohio Medicaid, Molina has expanded the coverage of chiropractic services to include Evaluation and Management (E&M) services provided by a licensed chiropractor.

Expansion of Telehealth Services
Information for Medicaid providers

Effective July 1, 2022, Ohio Administrative Code (OAC) 5160-1-18 Telehealth will be expanded to include the following services:
- Individual diabetes management training
- Group setting diabetes management training
- Childbirth prep/Lamaze classes
- Childbirth refresher classes
- Baby parenting classes
- Infant safety training
- Prenatal nutrition classes
- Smoking cessation classes
- Prenatal nutrition classes
- Preventive medicine counseling
- Child Adolescent Needs and Strengths (CANS) assessments

Behavioral health services eligible for payment when provided through telehealth by Ohio Department of Mental Health and Addiction Services (OhioMHAS) certified providers will be expanded to include the following:
- Mobile Response Stabilization Services, initial response
- Mobile Response Stabilization Services, stabilization
- Mobile Response Stabilization Services, follow-up
- Prolonged E&M visits

Register for an Availity training by logging into the Availity Portal, and under "Help & Training," select "Get Trained." In the training catalog, go to the "Sessions" tab and select one of the "Availity Essential Provider Overview for Molina Providers" training options:
- Wed., June 8 at 11 a.m.
- Tues., June 21 at 12 p.m.

Register for Availity at provider.MolinaHealthcare.com/provider/login.

Maternal and Infant Support Program
Information for Medicaid providers

On Jan. 1, 2022, ODM updated the Maternal and Infant Support Program (MISP) which provides additional support to Medicaid members and babies to include the following:
- Group pregnancy services
- Lactation consultants and services, including Durable Medical Equipment (DME) updates
- Nurse home visiting
- 12-month postpartum Medicaid coverage
- Continuation of Ohio Equity Institute Infant Mortality Grants through Managed Care Organizations (MCOs)

Find additional information at medicaid.ohio.gov under "Families & Individuals," "Programs & Initiatives" and "Maternal and Infant Support."

Health Care Education: Improved Outcomes for People with Disabilities
Information for all network providers

Join the Ohio Association of Health Plans, the Ohio Center for Autism and Low Incidence (OCALI), and an amazing lineup of speakers to build your confidence, skill, and ability to improve outcomes for people with disabilities.

Find additional information or register for a session at sites.google.com/ocali.org/improving-outcomes-2022.

Updated Sequestration Suspension and Reduction
Information for Medicare and MyCare Ohio providers

Molina, based on guidance from the CMS, has updated the Medicare and

For telehealth billing guidelines, refer to the Molina Provider Manual posted on our Provider Website.

You Matter to Molina: Get to Know Your Provider Representatives

Information for all network providers

Our Molina Provider Services team is here to help get your questions answered and connect you with training opportunities. Throughout 2022 we will be introducing you to the members of our team and how to contact us directly for assistance.

Mariah Vinson, Provider Services Representative:

- My favorite thing to do is take care of my animals, listen to music or watch movies. I have 20 different animals, including dogs, snakes, tarantulas, a leopard gecko, a fire stink, and two axolotls. My favorite band is Metallica, but my music taste runs the gamut of styles; there is no genre that you won't find on my daily playlist. My favorite series is Rocky, but I also love a good horror movie.
- Interesting Fact: I love boxing and I can be found at the Title Boxing Club multiple times a week. The resilience and the discipline that boxing teaches help you understand that no matter how tired you get, or how much your body hurts, you just have to keep fighting.
- **Why I serve our Molina providers:** I serve our Molina providers as someone who grew up in extreme poverty. If not for providers like ours, and companies like Molina, my family, including myself, would not be where we are today. I am thankful for the compassion and effort our providers put into caring for our members. I know it is often a thankless job, which makes me appreciate our providers even more. I enjoy helping our providers make our members' lives better.

Yvonne Mitchell, Provider Services Nursing Facility Representative:

- My favorite thing to do is spend time with my husband and three granddaughters. I love home interior decorating, organizing, and traveling. I'm looking forward to a Holiday Eastern Caribbean cruise in December.
- Interesting Fact: I'm the youngest of seven children. My childhood nickname was "Shadow" because I was a very shy child.
- **Why I serve our Molina providers:** I believe in Molina's commitment to partner with our network providers to work together to solve problems quickly and efficiently. Provider feedback is important, and It Matters to Molina.

Our Provider Services Representatives are available by email at
- Nursing Facility: OHProviderServicesNF@MolinaHealthcare.com
- General Questions: OHProviderRelations@MolinaHealthcare.com

MyCare Ohio sequestration for 2022 to include the following:
- 1% payment adjustment April 1 – June 30, 2022
- 2% payment adjustment beginning July 1, 2022

For additional information visit cms.gov, under "Outreach & Education" select "All Fee-For-Services Providers" under "Provider Type." View the original and updated CMS Announcement Provider Bulletin on our Provider Website.

Fighting Fraud, Waste & Abuse

Do you have suspicions of member or provider fraud? The Molina AlertLine is available 24 hours a day, 7 days a week, even on holidays at (866) 606-3889. Reports are confidential, but you may choose to report anonymously.