



State of Emergency Provider Guide Statement on Telehealth

Information for Medicaid and MyCare Ohio network providers

Molina and the other Medicaid Managed Care Plans (MCPs) continue to partner with practices and health centers on the role of telehealth in creating access for Ohio Medicaid members during the COVID-19 (Coronavirus) State of Emergency and beyond. One area identified as a key opportunity is simplifying the communication on coverage of these services to include information on authorization, reimbursement, service sites and eligible providers.

As a result of provider feedback, the MCPs have developed a document to serve as a telehealth reference guide for providers on the policies adopted by all MCPs. This guide is centered on increasing access to evidence-based practices during the COVID-19 State of Emergency. In the near future, an MCP companion resource guide will be released to provide additional information and details associated with telehealth.

To view the guide, visit the Molina Provider Website and read the “State of Emergency Provider Guide Statement on Telehealth” located:

- Under the “Policies” tab, on the “Payment Policy” page
- Under the “Communications” tab, on the “COVID-19 (Coronavirus)” page

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Questions?

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