

Pregnancy Rewards Program Changes

Molina Healthcare is updating our Pregnancy Rewards program! Two significant changes are effective May 1, 2018:

- Members **must** call Molina Healthcare to enroll and complete a quick Ohio Needs Assessment (ONA). Enrollment is no longer automatic based on claims data.
- Members can earn their **\$225** in Walmart gift card rewards by going to **fewer** visits. See the chart below for an outline of available rewards.

Providers should still submit claims to MHO as usual. Rewards are provided to members based on claims data submitted to Molina Healthcare.

We are incentivizing pregnant members and new mothers to complete prenatal and well child provider visits so both mom and baby stay healthy. The program begins in the member's first trimester and ends when the baby is 15 months old.

Only mothers who are Molina Medicaid members at the time services are rendered are eligible for rewards. To enroll, eligible members must call (800) 642-4168 (TTY 711). Members can also enroll in Molina's Care Management program at the same time.

Members that were invited into the Pregnancy Rewards program before May 1, 2018 will not need to call to enroll or complete an ONA. These members will receive rewards based on the old version of the program.

Members must complete exams/services during the designated timeframes to qualify for these incentives. Services completed for previous pregnancies do not qualify for rewards.

Reward	Requirement
\$25 Gift Card	<ul style="list-style-type: none"> • If the member is already with MHO when she becomes pregnant, she must enroll in Pregnancy Rewards and take a short pregnancy assessment. Also visit their physician for the 1st prenatal visit within the first trimester (weeks 1-12 of pregnancy). • Newly enrolled members must enroll in Pregnancy Rewards and take a short pregnancy assessment. Visit their physician for their 1st prenatal visit within 42 days of joining MHO.
\$100 Gift Card	<ul style="list-style-type: none"> • The member must be enrolled into the Pregnancy Rewards program and go to their postpartum visit within 21-56 days of delivery. A visit to remove staples from a C-section does NOT qualify for this reward.
\$100 Gift Card	<ul style="list-style-type: none"> • The member must complete 6 well child visits before the baby turns 15 months old.
Total value in gift cards = \$225	

Changes to the Passport to Perks Incentive Program

- **What is the Passport to Perks Program?**
 - Molina Healthcare implemented the Passport to Perks member incentive to encourage members to receive their missed recommended preventive service(s), as well as to increase HEDIS® rates for preventive care.
- **How it Works**
 - Members missing one or more of the preventive services listed below will be mailed a Passport to Perks letter encouraging them to receive the missed service(s). Members who receive the missed service(s) between the specified timeframe listed on the letter will be mailed a \$50 Walmart gift card for each applicable missing service received. Eligible services include:
 - Adolescent Well-Care Visits (AWC)
 - Adults' Access to Preventive/Ambulatory Health Services (AAP)
- **Program Dates**
 - The program changes are effective April 1, and eligible members will be able to earn rewards for services received between April 1 and Sept. 30, 2018.
- **Incentive Payment**
 - Members will receive a **\$50 Walmart gift card** for completing needed services within the program dates.
 - Members will receive their gift cards about 6-8 weeks after Molina Healthcare processes the claim for the appropriate eligible service.
 - Members must be enrolled with Molina Healthcare at the time of service to qualify.
 - Offer is not valid for services received before or after the program dates.

Proper Blood Pressure Readings

Measuring blood pressure is a standard practice conducted at the start of most patient visits. Accurate blood pressure measurement is a fundamental skill required for the correct diagnosis and treatment of hypertension.

Please use the following recommendations for the most accurate reading:

- **CORRECT CUFF SIZE:** Provide the patient with the correct cuff size.
 - If cuff is too small, it will produce a higher reading. If cuff is too big, it will produce a lower reading.
- **CORRECT PLACEMENT ON ARM:** Place cuff directly on the patient's bare arm.
- **FEET FLAT ON FLOOR:** Have the patient sit in a chair (not a bed) with feet flat on the floor, legs uncrossed, and back supported.
 - Seated Systolic Blood Pressures (SBP) are up to 8 mmHg higher when measured on an exam table compared to a chair.
- **ARM AT HEART LEVEL:** Ensure the patient's arm is straight and at the heart level
- **NO TALKING:** Instruct the patient not to speak during BP measurement.
- **EYES LEVEL WITH MANOMETER:** Remind the health care provider to keep his or her eyes level on the manometer if taking a manual BP measurement.
- **PROPER INFLATION OF CUFF:** Do not over-inflate the blood pressure cuff.
- **WAIT:** Have the patient sit down 5-10 minutes before measuring their BP.

- This is how BP is measured in randomized trials showing improvements in BP control and reductions in heart attack, stroke and deaths.
- BP usually decreases by about 10 mmHg after a 5-10 minute wait.
- **EMPTY BLADDER:** Allow the patient to use the bathroom prior to a BP measurement.
 - A full bladder can impact the accuracy of the results.

HbA1c In-Office Testing

Molina Healthcare's approved list of in-house laboratory tests released to providers will now include HbA1c testing (CPT codes 83036 and 83037). These two codes had previously not been included in the approved list to providers. The codes will be added to the list to be covered in office within the next month.

Providers will no longer be required to refer the HbA1c labs to an in-network lab provider that is a certified, full-service laboratory. The two above HbA1c CPT Codes will now be accepted on claims with a test that is performed in the provider office.

7-Day Follow Up After Hospitalization for Mental Illness (FUH) Measure

How has the 7-day Follow Up After Hospitalization (FUH) measure changed?

The FUH measure has changed for 2018. According to the NCQA, the HEDIS® 2018 measure indicates that a follow-up visit occurring on the date of discharge no longer counts toward the measure.

Measure Description

The percentage of discharges for members 6 years of age and older who were hospitalized for treatment of selected mental health disorders and who had an outpatient visit, an intensive outpatient encounter, or partial hospitalization with a mental health practitioner within 7 days of discharge.

2017 Measure

A follow-up visit must occur during an 8-day period that includes the date of discharge plus the 7 days after discharge to be included in the measure.

2018 Measure

The discharge date will no longer be included in the follow-up period. Follow-up visits must occur within 7 days after discharge, not including the date of discharge, to be included in the measure

Questions?

Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)

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