



Just the Fax



A fax bulletin for the Molina Healthcare of Ohio network • February 2011

Requirement for Physician Face-to-Face Encounter for Home Health Services

The Patient Protection and Affordable Care of 2010 requires physicians to have a face-to-face encounter with patients prior to certifying the need for home health care. The Centers for Medicare and Medicaid Services (CMS) promulgated a Final Rule on November 2, 2010 that requires the encounter to occur no more than 90 days before or 30 days after the start of care (75 Fed. Reg. 70372, November 17, 2010).

The rule applies to services rendered on or after January 1, 2011. CMS has yet to issue interpretative guidelines that are needed to make the rule operational or produced any education or awareness efforts directed to providers. CMS plans to issue electronic web site postings and to host an "Open Door" forum in the future.

Molina Healthcare of Ohio Sponsors Expansion of Breakfast Program for Dayton Public School Students

Molina Healthcare recently partnered with Children's Hunger Alliance and Dayton Public Schools to launch the Grab and Go Breakfast in the Classroom program.

Molina Healthcare currently serves over 240,000 Medicaid-eligible consumers, over 60% of which are 18 years of age or younger. Molina Healthcare understands that adequate nutrition is fundamental to a child's health. Without proper nutrition, child development, concentration, behavior and school performance suffer, inhibiting the child's ability to develop the foundation needed to have the best start in life.

The Grab and Go Breakfast program provides a free nutritious breakfast as part of the school day to students in six participating Dayton Public Schools, with plans to expand the program. Over 90% of children in the pilot schools are now participating in breakfast. Supporting community-based organizations is just one more way that Molina Healthcare works to improve the health and wellbeing of its members.

Wellness Reports

Molina Healthcare uses Healthcare Effectiveness Data and Information Set (HEDIS[®]) rates to monitor the preventive services members receive. These rates are shared with contracted providers in an effort to find opportunities to improve utilization of preventive care.

Click on the HEDIS measure name to view the full report:

[Initiation and Frequency of Prenatal Care and Postpartum Care](#)

The percentage of deliveries that received a prenatal care visit in the first trimester or within 42 days of enrollment, and the percentage of deliveries that had a postpartum visit on or between 21 and 56 days after delivery.

[Breast Cancer Screening](#)

The percentage of women 40-69 years of age who had a mammogram in the last two years to screen for breast cancer.

Cervical Cancer Screening

The percentage of women 21-64 years of age who received one or more Pap tests in the past three years to screen for cervical cancer.

Chlamydia Screening in Women

The percentage of women 16-24 years of age who were identified as sexually active and who had at least one test for chlamydia in the past year.

HEDIS® is a registered trademark of the National Committee for Quality Assurance.

Rewards for Healthy Choices

Molina Healthcare's *Rewards for Healthy Choices* program ran from November 15, 2010 through December 31, 2010 to encourage utilization of four services:

- Well Child Visits
- Adolescent Well Care Visits
- Adult Well Visits
- Annual Dilated Retinal Exam for members with diabetes

Over 1,000 preventive service visits were received as a result of the program. Thank you for helping Molina Healthcare deliver these important preventive care services!

February is Heart Health Month

Heart disease is the leading cause of death in the United States. Join Molina Healthcare in encouraging members to adopt healthy habits and to get the preventive care needed for them to be their best.

Call your Molina Healthcare Provider Services Representative to request copies of Molina Healthcare's health education brochure [Be Your Best: Heart Health](#) for your office.

Check out Molina Healthcare's website for additional information.

The [Partners in Care](#) publication contains information on

- Screening for Tobacco, Alcohol and Drugs in Pregnancy
- Recommendations for the 2010-11 Influenza Season
- Childhood Obesity Prevention and Intervention
- SparkPeople.com: A New Way to Stay Healthy
- Molina Healthcare's 24-Hour Nurse Advice Line
- Quality Matters
- Ohio Medicaid Prescription Drug Coverage

On the Molina Healthcare Website: (www.MolinaHealthcare.com)

Office Site Standards

Molina Healthcare has established [standards for the quality and safety of provider offices](#). Please be sure that your office's standard operating procedures include processes that minimize potential risks and ensure compliance with regulatory agencies, including:

- Ensuring emergency medications (ingestible epinephrine, Benadryl) are current and available onsite.
- Standardized methods to monitor medications (including samples) for expiration dates on a monthly basis.
- Documentation on how to handle medical emergencies appropriate to the patient population.

- Monitoring to ensure at least one CPR-certified employee is available at all times during patient visits.
- Ensuring fire protection equipment (fire extinguisher, smoke detector, fire alarm, or sprinkler system) is accessible, in working order and inspected on a yearly basis.
- Posting of an evacuation plan in a visible location.

Questions?

If you have any questions, please call Molina Healthcare's Provider Services Department at 1-800-642-4168 (TTY: 1-800-750-0750 or 711). Representatives are available to assist you from 8:00 a.m. to 5:00 p.m., Monday through Friday.