

## Electronic Visit Verification (EVV)

The Ohio Department of Medicaid (ODM) sent the letter below to impacted home and community-based services' providers on July 26, 2018. Molina Healthcare is sharing the communication again to ensure our network receives this important information.

### Questions?

Visit the ODM Website at  
<http://medicaid.ohio.gov/EVV>

Email ODM EVV Unit at  
[EVV@medicaid.ohio.gov](mailto:EVV@medicaid.ohio.gov)



July 26, 2018

Dear Provider:

Electronic Visit Verification (EVV) is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end. It ensures that individuals receive their medically necessary services and that Medicaid is being accurately billed. On January 8, 2018, the Ohio Department of Medicaid (ODM) implemented Phase 1. In May 2019, ODM will require Medicaid providers billing for Phase 2 services to use EVV which will comply with the 21<sup>st</sup> Century Cures Act. Please review chart of services in both phases below.

<b>PHASE 1 SERVICES</b>	Implemented January 8, 2018
	EVV program for services billed directly to Medicaid for fee-for-service: <ul style="list-style-type: none"> <li>▪ State Plan Home Health Aide</li> <li>▪ State Plan Home Health Nursing</li> <li>▪ State Plan RN Assessment</li> <li>▪ Ohio Home Care Waiver (OHCW) Nursing</li> <li>▪ OHCW Personal Care Aide</li> <li>▪ OHCW Home Care Attendant</li> <li>▪ OHCW RN Assessment</li> <li>▪ Private Duty Nursing (PDN)</li> </ul>
<b>PHASE 2 SERVICES</b>	All providers must be entering EVV visits beginning May 6, 2019.
	EVV Program for the following payers: <p><b>Managed Care Organizations</b> billing Medicaid (Aetna, United Healthcare, Molina, Buckeye, Paramount, and CareSource). EVV implementation in <b>managed care</b> will apply to the following services:</p> <ul style="list-style-type: none"> <li>▪ State Plan Home Health Aide</li> <li>▪ State Plan Home Health Nursing</li> <li>▪ State Plan RN Assessment</li> <li>▪ HCBS 1915c Waiver Nursing</li> <li>▪ HCBS 1915c Waiver Personal Care Aide</li> <li>▪ HCBS 1915c Waiver Home Care Attendant</li> <li>▪ Private Duty Nursing (PDN)</li> </ul>

<b>PHASE 2 SERVICES</b>	<p><b>Ohio Department of Aging (ODA):</b></p> <ul style="list-style-type: none"> <li>▪ PASSPORT- Home Care Attendant Nursing</li> <li>▪ PASSPORT- Home Care Attendant Personal Care</li> <li>▪ PASSPORT- Personal Care</li> <li>▪ PASSPORT- Waiver Nursing LPN</li> <li>▪ PASSPORT- Waiver Nursing RN</li> </ul> <p>**Self-directed services are not included in Phase 2</p>	<p><b>Ohio Department of Developmental Disabilities (DODD):</b></p> <ul style="list-style-type: none"> <li>• Individual Options (IO) Waiver Nursing</li> <li>• Homemaker/Personal Care (HPC)</li> </ul> <p><b>Exceptions:</b></p> <ul style="list-style-type: none"> <li>• Will not apply to participant-directed services</li> <li>• Will not apply to the on-site/on-call component of HPC</li> <li>• Will not apply to services billed using the daily billing unit (DBU)</li> </ul>
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Please note, if you have been providing services in the Phase 1 column of the chart since January 8, 2018 then you will have already been receiving communication about EVV. If you **also** provide services that are in the Phase 2 column, you will be receiving communication about the Phase 2 Implementation since it also applies to you. If you do not currently provide Phase 2 services, please disregard Phase 2 communication.

ODM has contracted with [Sandata Technologies LLC](#) to deliver the EVV system, as well as to provide system orientation and training to providers. Although you are required to participate, there is no cost for the Sandata EVV system to you or the individuals receiving services. Any costs incurred by agency providers choosing to use an Alternative EVV system are not the responsibility of the State. In addition, there may be minimal changes in the claims submittal process. A grace period for Phase 2 services will be offered to providers after go-live before payment of claims will be impacted.

Benefits of the EVV system include:

- Helps providers log individual worker’s activity, reducing the likelihood of errors or fraud;
- Improves quality of care by making workers’ activities transparent and measurable.

Some providers have realized their EVV Portal was set up with an email they no longer use. The email address provided to Sandata comes from ODM, so it’s important to ensure all your information in [MITS](#) is current. Please also make sure that the email address in MITS is one that you check frequently. Changing your email address in the MyOhio system will not update your information in MITS. For further instructions on how to do this, please refer to the [June 2018 Newsletter](#) on the ODM Website at <http://medicaid.ohio.gov/EVV>.

We look forward to working with you on a successful EVV implementation. More information regarding training will be coming in the following months. If you have questions about EVV, please contact the ODM EVV Unit at [EVV@medicaid.ohio.gov](mailto:EVV@medicaid.ohio.gov). For more information, you can view our website at <http://medicaid.ohio.gov/EVV>.

Sincerely,

Ohio Department of Medicaid