The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit our website at <u>MolinaMarketplace.com</u> or call 1-888-560-5716. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary/</u> or call 1-800-318-2596 to request a copy.

| Important Questions                                                       | Answers                                                                                                                                                                                                             | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|---------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall <u>deductible</u> ?                                   | \$7,450 / individual or \$14,900 /<br>family                                                                                                                                                                        | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .                                                                                                                                                                         |
| Are there services<br>covered before you meet<br>your <u>deductible</u> ? | Yes. <u>Preventive care</u> , office visits,<br><u>urgent care</u> , inpatient hospital,<br><u>skilled nursing</u> , and preferred<br>generic & brand drugs are covered<br>before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .                                                                                                                 |
| Are there other<br><u>deductibles</u> for specific<br>services?           | No.                                                                                                                                                                                                                 | You don't have to meet <u>deductibles</u> for specific services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?   | For <u>network providers</u> \$7,450<br>individual / \$14,900 family; for <u>out-of-network providers</u> , there is no<br>coverage unless Prior Authorized<br>by Molina Healthcare.                                | The <u>out-of-pocket</u> limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.                                                                                                                                                                                                                                                                                               |
| What is not included in the <u>out-of-pocket limit</u> ?                  | Premiums, <u>balance-billing</u> charges,<br>and health care this <u>plan</u> doesn't<br>cover.                                                                                                                     | Even though you pay these expenses, they don't count toward the out-of-pocket limit.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Will you pay less if you<br>use a <u>network provider</u> ?               | Yes. See <u>MolinaMarketplace.com</u><br>or call 1-888-560-5716 for a list of<br><u>network providers</u> .                                                                                                         | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> .<br>You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Important Questions                                        | Answers | Why This Matters:                                                                                                                                                                |
|------------------------------------------------------------|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes.    | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical                                                          |                                                   | What You Will Pay                                         |                                                       | Limitations, Exceptions, & Other Important                                                                                                                              |
|-------------------------------------------------------------------------|---------------------------------------------------|-----------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Event                                                                   | Services You May Need                             | Participating Provider<br>(You will pay the least)        | Non-Participating Provider<br>(You will pay the most) | Information                                                                                                                                                             |
|                                                                         | Primary care visit to treat an injury or illness  | \$30 <u>copay</u> /visit                                  | Not covered                                           | None                                                                                                                                                                    |
| If you visit a health care provider's office                            | <u>Specialist</u> visit                           | \$65 <u>copay</u> /visit                                  | Not covered                                           | Preauthorization may be required, or services not covered.                                                                                                              |
| or clinic                                                               | Preventive care/screening/<br>immunization        | No charge                                                 | Not covered                                           | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| lf                                                                      | <u>Diagnostic test</u> (x-ray, blood work)        | 0% <u>coinsurance</u> after<br><u>deductible</u>          | Not covered                                           | None                                                                                                                                                                    |
|                                                                         | Imaging (CT/PET scans,<br>MRIs)                   | 0% <u>coinsurance</u> after<br><u>deductible</u>          | Not covered                                           | Preauthorization is required or Imaging services are not covered.                                                                                                       |
| If you need drugs to                                                    | Preferred generic drugs<br>(Tier 1)               | \$25 <u>copay</u> /prescription<br>(retail)               | Not covered                                           | Preauthorization may be required, or services may be not covered.                                                                                                       |
| treat your illness or condition                                         | Preferred brand drugs (Tier 2)                    | \$75 <u>copay</u> /prescription<br>(retail)               | Not covered                                           | Up to 30-day supply retail. For tiers 1, 2 and 3, up to 90-day supply by mail order offered at two times the 30-day retail <u>cost-sharing</u> .                        |
| More information about<br>prescription drug<br>coverage is available at | Non-preferred brand and generic drugs (Tier 3)    | 0% <u>coinsurance</u> after<br><u>deductible</u> (retail) | Not covered                                           | For brand drugs with a generic equivalent,<br>coupons or any other form of third-party                                                                                  |
| MolinaMarketplace.com/<br>FLFormulary2022                               | Specialty drugs (Tier 4)                          | 0% <u>coinsurance</u> after<br><u>deductible</u>          | Not covered                                           | prescription drug <u>cost-sharing</u> assistance will<br>not apply toward any <u>deductibles</u> or annual<br><u>out-of-pocket limit</u> .                              |
| If you have outpatient surgery                                          | Facility fee (e.g.,<br>ambulatory surgery center) | 0% <u>coinsurance</u> after<br><u>deductible</u>          | Not covered                                           | Preauthorization may be required, or services not covered.                                                                                                              |
|                                                                         | Physician/surgeon fees                            | 0% <u>coinsurance</u> after<br><u>deductible</u>          | Not covered                                           | Preauthorization may be required, or services not covered.                                                                                                              |
| If you need immediate                                                   | Emergency room care                               | 0% <u>coinsurance</u> after                               | 0% coinsurance after                                  | Cost-sharing for emergency room care does                                                                                                                               |

| Common Medical                           |                                              | What You Will Pay                                                                   |                                                       | Limitations Exceptions 8 Other Important                                                                                                                                                                                                                                                                                                     |  |
|------------------------------------------|----------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Common Medical<br>Event                  | Services You May Need                        | Participating Provider<br>(You will pay the least)                                  | Non-Participating Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information                                                                                                                                                                                                                                                                                    |  |
| medical attention                        |                                              | deductible                                                                          | <u>deductible</u>                                     | not apply if admitted to the hospital.                                                                                                                                                                                                                                                                                                       |  |
|                                          | Emergency medical<br>transportation          | 0% <u>coinsurance</u> after<br><u>deductible</u>                                    | 0% <u>coinsurance</u> after<br><u>deductible</u>      |                                                                                                                                                                                                                                                                                                                                              |  |
|                                          | <u>Urgent care</u>                           | \$30 <u>copay</u> /visit                                                            | Not covered                                           |                                                                                                                                                                                                                                                                                                                                              |  |
| If you have a hospital                   | Facility fee (e.g., hospital room)           | \$1,500 <u>copay</u> /day                                                           | Not covered                                           | Preauthorization is required or services not covered. Maximum two days of facility                                                                                                                                                                                                                                                           |  |
| stay                                     | Physician/surgeon fees                       | \$65 <u>copay</u> /visit                                                            | Not covered                                           | copayments per inpatient admission.                                                                                                                                                                                                                                                                                                          |  |
| If you need mental<br>health, behavioral | Outpatient services                          | \$30 <u>copay</u> /visit                                                            | Not covered                                           | <u>Preauthorization</u> is required for inpatient care or services not covered. Maximum two days                                                                                                                                                                                                                                             |  |
| health, or substance<br>abuse services   | Inpatient services                           | \$1,500 <u>copay</u> /day<br>facility; \$65 <u>copay</u> /visit<br>professional fee | Not covered                                           | of facility <u>copayments</u> per inpatient<br>admission.                                                                                                                                                                                                                                                                                    |  |
|                                          | Office visits                                | No charge                                                                           | Not covered                                           | Cost sharing does not apply for preventive                                                                                                                                                                                                                                                                                                   |  |
| lf you are pregnant                      | Childbirth/delivery<br>professional services | \$65 <u>copay</u> /visit                                                            | Not covered                                           | <u>services</u> . Depending on the type of services, a <u>coinsurance</u> may apply. Maternity care may                                                                                                                                                                                                                                      |  |
|                                          | Childbirth/delivery facility services        | \$1,500 <u>copay</u> /day                                                           | Not covered                                           | include tests and services described<br>elsewhere in the SBC (i.e., ultrasound).<br>Maximum two days of facility <u>copayments</u> per<br>inpatient admission.                                                                                                                                                                               |  |
| If you need help<br>recovering or have   | Home health care                             | No charge                                                                           | Not covered                                           | <ul> <li>Limited to:</li> <li>Up to two hours per visit for nursing care by a registered nurse, licensed practical nurse, medical social worker, physician, occupational or speech therapist</li> <li>Up to 60 visits per calendar year <u>Preauthorization</u> may be required, or services may be not covered.</li> </ul>                  |  |
| other special health<br>needs            | Rehabilitation services                      | 0% <u>coinsurance</u> after<br><u>deductible</u>                                    | Not covered                                           | <ul> <li>Limited to a total of 35 visits per year for any combination of the following therapies:</li> <li>Physical, Speech, Occupational, Cardiac Rehabilitation, Massage and Spinal Manipulative Therapy</li> <li>The 35 visits include a 26-visit limit for spinal manipulation.</li> <li>Preauthorization may be required, or</li> </ul> |  |

| Common Medical                            |                            | What You Will Pay                                  |                                                       | Limitations, Exceptions, & Other Important                                                                                                                         |
|-------------------------------------------|----------------------------|----------------------------------------------------|-------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Event                                     | Services You May Need      | Participating Provider<br>(You will pay the least) | Non-Participating Provider<br>(You will pay the most) | Information                                                                                                                                                        |
|                                           |                            |                                                    |                                                       | services may be not covered.                                                                                                                                       |
|                                           | Habilitation services      | 0% <u>coinsurance</u> after<br><u>deductible</u>   | Not covered                                           | None                                                                                                                                                               |
|                                           | Skilled nursing care       | \$1,500 <u>copay</u> /day                          | Not covered                                           | Limited to 60 days per calendar year. Prior authorization is required, or services may be not covered.                                                             |
|                                           | Durable medical equipment  | 0% <u>coinsurance</u> after<br><u>deductible</u>   | Not covered                                           | Prior authorization may be required, or services may be not covered.                                                                                               |
|                                           | Hospice services           | No charge                                          | Not covered                                           | Prior authorization may be required, or services may be not covered.                                                                                               |
|                                           | Children's eye exam        | No charge                                          | Not covered                                           | One screening/exam per calendar year.                                                                                                                              |
| If your child needs<br>dental or eye care | Children's glasses         | No charge                                          | Not covered                                           | Coverage limited to one pair of glasses<br>(lenses and frames) or contact lenses in lieu<br>of prescription glasses/year. Laser corrective<br>surgery not covered. |
|                                           | Children's dental check-up | Not covered                                        | Not covered                                           | None                                                                                                                                                               |

## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Chec                                                                                                                                          | k your policy or <u>plan</u> document fo                                                                             | r more information and a list of any other <u>excluded services</u> .)                                                                                            |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <ul> <li>Abortion (except in cases of rape, incest, or<br/>when the life of the mother is endangered)</li> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic surgery</li> </ul> | <ul> <li>Dental care (Adult)</li> <li>Hearing aids</li> <li>Infertility treatment</li> <li>Long-term care</li> </ul> | <ul> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing</li> <li>Routine eye care (Adult)</li> <li>Routine foot care</li> </ul> |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)                                                               |                                                                                                                      |                                                                                                                                                                   |  |

• Chiropractic care

Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Florida Department of Financial Services 1-877-693-5236. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or

assistance, contact: Florida Department of Financial Services 1-877-693-5236.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-560-5716.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

| The <u>plan's</u> overall <u>deductible</u> | \$7,450 |
|---------------------------------------------|---------|
| Specialist copayment                        | \$65    |
| Hospital (facility) <u>copayment</u>        | \$1,500 |
| Other coinsurance                           | 0%      |

# This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost              | \$12,700 |  |
|---------------------------------|----------|--|
| In this example, Peg would pay: |          |  |
| Cost Sharing                    |          |  |
| Deductibles                     | \$1,500  |  |
| Copayments                      | \$1,700  |  |
| Coinsurance                     | \$0      |  |
| What isn't covered              |          |  |
| Limits or exclusions            | \$0      |  |
| The total Peg would pay is      | \$3,200  |  |

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>coinsurance</u></li> </ul> | \$7,450<br>\$65<br>\$1,500<br>0% |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| This EXAMPLE event includes serv                                                                                                                                                            |                                  |
| Primary care physician office visits (in                                                                                                                                                    | cluding                          |
| disease education)                                                                                                                                                                          | -                                |

<u>Diagnostic tests</u> (blood work) Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
|--------------------|---------|

# In this example, Joe would pay:

| Cost Sharing                      |       |  |
|-----------------------------------|-------|--|
| Deductibles                       | \$900 |  |
| Copayments                        | \$700 |  |
| Coinsurance                       | \$0   |  |
| What isn't covered                |       |  |
| Limits or exclusions \$0          |       |  |
| The total Joe would pay is \$1,60 |       |  |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| The plan's overall deductible        | \$7,450 |
|--------------------------------------|---------|
| Specialist copayment                 | \$65    |
| Hospital (facility) <u>copayment</u> | \$1,500 |
| Other coinsurance                    | 0%      |

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

#### In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| Deductibles                | \$2,100 |
| Copayments                 | \$200   |
| Coinsurance                | \$0     |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$2,300 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

### Non-Discrimination Notification Molina Healthcare



#### Your Extended Family.

Molina Healthcare (Molina) complies with all Federal civil rights laws that relate to healthcare services. Molina offers healthcare services to all members and does not discriminate based on race, color, national origin, ancestry, age, disability, or sex.

Molina also complies with applicable state laws and does not discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

To help you talk with us, Molina provides services free of charge, in a timely manner:

- Aids and services to people with disabilities
  - Skilled sign language interpreters
  - Written material in other formats (large print, audio, accessible electronic formats, Braille)
- Language services to people who speak another language or have limited English skills
  - Skilled interpreters
  - Written material translated in your language

If you need these services, contact Molina Member Services. The Molina Member Services number is on the back of your Member Identification card. (TTY: 711).

If you think that Molina failed to provide these services or discriminated based on your race, color, national origin, age, disability, or sex, you can file a complaint. You can file a complaint in person, by mail, fax, or email. If you need help writing your complaint, we will help you. Call our Civil Rights Coordinator at (866) 606-3889, or TTY: 711.

Mail your complaint to: Civil Rights Coordinator, 200 Oceangate, Long Beach, CA 90802. You can also email your complaint to <u>civil.rights@molinahealthcare.com</u>.

You can also file your complaint with Molina Healthcare AlertLine, twenty four hours a day, seven days a week at: <u>https://molinahealthcare.alertline.com</u>.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. You can mail it to:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

You can also send it to a website through the Office for Civil Rights Complaint Portal at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>. If you need help, call (800) 368-1019; TTY (800) 537-7697.

You have the right to get this information in a different format, such as audio, Braille, or large font due to special needs or in your language at no additional cost.

Usted tiene derecho a recibir esta información en un formato distinto, como audio, braille, o letra grande, debido a necesidades especiales; o en su idioma sin costo adicional.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call Member Services. The number is on the back of your Member ID card. (English)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a Servicios para Miembros. El número de teléfono está al reverso de su tarjeta de identificación del miembro. (Spanish)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電會員服務。電話號碼載於您的會員證背面。(Chinese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Hãy gọi Dịch vụ Thành viên. Số điện thoại có trên mặt sau thẻ ID Thành viên của bạn. (Vietnamese)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Mga Serbisyo sa Miyembro. Makikita ang numero sa likod ng iyong ID card ng Miyembro. (Tagalog)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 회원 서비스로 전화하십시오. 전화번호는 회원 ID 카드 뒷면에 있습니다. (Korean)

تنبيه: إذا كنت تستخدم اللغة العربية، تتاح خدمات المساعدة اللغوية، مجانًا لك. اتصل بقسم خدمات الأعضاء. ورقم الهاتف هذا موجود خلف بطاقة تعريف العضو الخاصة بك. (Arabic)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Sèvis Manm. W ap jwenn nimewo a sou do kat idantifikasyon manm ou a. (French Creole)

ВНИМАНИЕ: Если вы говорите на русском языке, вы можете бесплатно воспользоваться услугами переводчика. Позвоните в Отдел обслуживания участников. Номер телефона указан на обратной стороне вашей ID-карты участника. (Russian)

ՈԻՇԱԴՐՈԻԹՅՈԻՆ․ Եթե դուք խոսում եք հայերեն, կարող եք անվճար օգտվել լեզվի օժանդակ ծառայություններից։ Չանգահարե՛ք Հաճախորդների սպասարկման բաժին։ Հեռախոսի համարը նշված է ձեր Անդամակցության նույնականացման քարտի ետևի մասում։ (Armenian)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 会員サービスまでお電話ください。電話番号は会員IDカードの裏面に記載されております。 (Japanese)

توجه! اگر به زبان فارسی صحبت می کنید، خدمات کمک زبانی رایگان در اختیار شما است. با خدمات اعضاء تماس بگیرید. شماره تلفن مربوطه در پشت کارت عضویت شما درج شده است. (Farsi)

ਧਿਆਨ ਦਿਓ: ਜੇਕਰ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਉਪਲਬਧ ਹਨ। ਮੈਂਬਰ ਸਰਵਿਸਿਜ (Member Services) ਨੂੰ ਫੋਨ ਕਰੋ। ਨੰਬਰ ਤੁਹਾਡੇ Member ID (ਮੈਂਬਰ ਆਈ. ਡੀ.) ਕਾਰਡ ਦੇ ਪਿਛਲੇ ਪਾਸੇ ਹੈ। (Punjabi) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Wenden Sie sich telefonisch an die Mitgliederbetreuungen. Die Nummer finden Sie auf der Rückseite Ihrer Mitgliedskarte. (German)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez les Services aux membres. Le numéro figure au dos de votre carte de membre. (French)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Cov npawb xov tooj nyob tom qab ntawm koj daim npav tswv cuab. (Hmong)

អ្នកមានសិទ្ធិទទួលបានព័ត៌មាននេះក្នុងទម្រង់ផ្សេងៗគ្នាដូចជាអូឌីយ៉ូប៊ែលឬពុម្ពអក្សរជំងោយសារតែតម្រូវការពិសេសឬភាសារបស់អ្នកងោយមិន គិតថ្លៃបន្ថែម។ (Cambodian)