Coverage Period: 01/01/2024 – 12/31/2024 Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.MolinaMarketplace.com</u> For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-833-644-1623 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall	\$7,000 / individual or \$14,000 / family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this
deductible?	Combined Medical and Rx	<u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must
		meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all
Ann thank and a	V V Drawetin #i wieit-	family members meets the overall family <u>deductible</u> .
Are there services	Yes. Yes. Preventive care, office visits,	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.
covered before you meet	urgent care, lab work, rehabilitation	But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u>
your <u>deductible</u> ?	services, habilitation services, home healthcare and preferred generic &	<u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
	brand drugs are covered before you	preventive services at https://www.neattricare.gov/coverage/preventive-care-benefits/.
	meet your <u>deductible</u> .	
Are there other	No.	You don't have to meet deductibles for specific services.
deductibles for specific	140.	Tou don't have to meet deductibles for specific services.
services?		
What is the out-of-pocket	For network provider \$9,450 Individual	The out-of-pocket limit is the most you could pay in a year for covered services. If you have oth
limit for this plan?	or \$18,900 /family; for out-of-network	family members in this plan, they have to meet their own out-of-pocket limits until the overall
	provider, there is no coverage unless	family <u>out-of-pocket limit</u> has been met.
	Prior Authorized by Molina Healthcare.	
What is not included in		Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u> .
the <u>out-of-pocket limit?</u>	health care this <u>plan</u> doesn't cover.	
Will you now look if you	Van Can Malina Madratalana saturada	This plan was a provider not work Vermill now loss if you was a provider in the plant of the plant.
Will you pay less if you	Yes. See Molina Marketplace network at MolinaMarketplace.com/ILFindCare	This plan uses a provider network. You will pay less if you use a provider in the plan's network.
use a <u>network provider</u> ?	or call 1-833-644-1623 for a list of	You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance</u>
	network provider.	billing). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some
	TOTAL PROVIDENCE	services (such as lab work). Check with your provider before you get services.
Do you need a referral to	No.	You can see the specialist you choose without a referral.
see a specialist?		Tod dan dod the <u>appealant</u> you endode mithout a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

	What You Will Pay				
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$40 <u>copay</u> /office visit	Not covered	No charge for the first 4 non-preventive office visits for any combination of primary care, mental health or substance abuse.	
If you visit a health care	Specialist visit	\$75 <u>copay</u> /visit	Not covered	Preauthorization may be required, or services not covered.	
provider's office or clinic	Preventive care/screening/ immunization	No Charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance after deductible /test for x- rays; 20% coinsurance after deductible /test for blood	Not covered	None	
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> after <u>deductible</u> /test	Not covered	<u>Preauthorization</u> is required or Imaging services are not covered.	
If you need drugs to treat your illness or condition	Generic drugs - Preferred	Retail:\$10 copay /prescription; Mail:\$25 cost share for 90-day supply	Not covered	Preauthorization may be required or services may not be covered. Mail-order Prescription Drugs are available at a 90-day supply and is	
More information about <u>prescription</u> drug coverage is available at MolinaMarketplace.co	Preferred brand drugs	Retail:\$100 <u>copay</u> /prescription ; Mail:\$250 <u>copay</u> cost share for 90-day supply	Not covered	offered at two and a half times the 30-day reta prescription Cost Sharing. Depending on Tier level this will be either a Copayment or a Coinsurance	
m/ILFormulary2024	Non-Preferred drugs	Retail: 20% coinsurance after deductible /prescription; Mail: 2.5X 20% coinsurance cost share after deductible for			
	Specialty drugs	20% <u>coinsurance</u> after <u>deductible</u> /prescription	Not covered		

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.Molinahealthcare.com</u>

What You Will Pay					
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u> after <u>deductible</u> for facility /day 20% <u>coinsurance</u> after	Not covered  Not covered	Preauthorization may be required, or services not covered.  Preauthorization may be required, or services	
surgery	Physician/surgeon fees	deductible /day	Not covered	not covered.	
	Emergency room care	20% coinsurance after deductible /visit	20% <u>coinsurance</u> after <u>deductible</u> /visit	Employed and analysis	
If you need immediate medical attention	Emergency medical transportation	20% <u>coinsurance</u> after <u>deductible</u> /trip	20% <u>coinsurance</u> after <u>deductible</u> /trip	Emergency room care copay does not apply, if admitted to the hospital.	
	Urgent care	\$60 <u>copay</u> /visit	Not covered		
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>coinsurance</u> after <u>deductible</u> /day	Not covered	Preauthorization is required, or services not covered. Maximum two days of facility	
stay	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u> /visit	Not covered	Copayments per inpatient admission.	
If you need mental health, behavioral	Outpatient services	\$40 copay /office visit	Not covered	No charge for the first 4 non-preventive office visits for any combination of primary care, mental health or	
health, or substance abuse services	Inpatient services	20% <u>coinsurance</u> after <u>deductible</u> /day	Not covered	substance abuse. <u>Preauthorization</u> is required, or services not covered. Maximum two days of facility <u>Copayments</u> per inpatient admission.	
	Office visits	No Charge	Not covered	Cost sharing does not apply to routine prenatal	
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u> after <u>deductible</u> /visit	Not covered	care and first post-natal visit and certain preventive services. Depending on the type of	
ii you are pregnant	Childbirth/delivery facility services	20% <u>coinsurance</u> after <u>deductible</u> /day	Not covered	services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
If you need help recovering or have	Home health care	No Charge	Not covered	Preauthorization may be required, or services not covered. Services must be provided by an in <a href="network">network</a> Home health agency.	
other special needs	Rehabilitation services	20% <u>coinsurance</u> after <u>deductible</u> /visit	Not covered	Preauthorization may be required, or services not covered.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.Molinahealthcare.com</u>

What You Will Pay				
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Habilitation services	20% <u>coinsurance</u> after <u>deductible</u> /visit	Not covered	Preauthorization may be required, or services not covered
	Skilled nursing care	20% <u>coinsurance</u> after <u>deductible</u> per day	Not covered	Preauthorization is required, or services not covered.
	Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u> /request	Not covered	Excludes vehicle modifications, home modifications, exercise, and bathroom equipment. Preauthorization may be required, or services not covered
	Hospice services	No Charge	Not covered	None
	Children's eye exam	No Charge	Not covered	Children up to age 19.Coverage limited to one exam/year.
If your child needs dental or eye care	Children's glasses	No Charge	Not covered	Children up to age 19.Coverage limited to one pair of glasses/year.
defination eye care	Children's dental checkups	Not Covered	Not covered	Not Applicable. Coverage can be purchased as a standalone product; it is not covered by this policy.

 $<sup>\</sup>hbox{$^*$ For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.Molinahealthcare.com}}$$ 

#### **Excluded Services & Other Covered Services**

### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Dental Care (Adult)

- Dental Care (Child)
- Long-Term Care
- Non-emergency care when traveling outside the U.S
- Routine eye care (Adult)
- Weight Loss Programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion care
- Bariatric Surgery
- Chiropractic Care (limited to 25 visits per year)
- Cosmetic Surgery (Correction of congenital deformities, or conditions from accidental injuries, scars, tumors, or disease)
- Hearing Aids (under 18 year of age -1 hearing aid per ear every 36 months; over 18 years of age 1 hearing aid per ear every 24 months)
- Infertility treatment (see Agreement for coverage details)
- Private Duty Nursing (<u>Medically</u> <u>Necessary</u>)
- Routine Foot Care (For diabetes treatments)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Molina Healthcare of Illinois at 1-833-644-1623 or Illinois Department of Insurance at 1-877-527-9431. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: : Molina Healthcare of Illinois at 1-833-644-1623 or Illinois Department of Insurance at 1-877-527-9431.

## Does this <u>plan</u> provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-644-1623.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-644-1623.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-644-1623.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-644-1623.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

#### **About these Coverage Examples:**

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$7,000
Specialist copay	\$75

- Specialist copay \$75
   Hospital (facility) coinsurance 20% per day after deductible
- Other coinsurance after deductible 20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	

Cost Sharing	
<u>Deductibles</u>	\$7,000
Copayments	\$60
Coinsurance	\$1,100
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$8,160

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$7,000
Specialist copay	\$75

- Hospital (facility) coinsurance 20% per day after deductible
- Other coinsurance after deductible 20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

# Total Example Cost \$5,600 In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$900
Copayments	\$1,800
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$2,700

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$7,000
Specialist copay	\$75
Hospital (facility) coinsurance	20%

per day after <u>deductible</u>

Other <u>coinsurance</u> after <u>deductible</u> 20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

# Total Example Cost \$2,800 In this example, Mia would pay:

The total Mia would pay is	\$2,300
Limits or exclusions	\$0
What isn't covered	
Coinsurance	\$0
<u>Copayments</u>	\$200
<u>Deductibles</u>	\$2,100
Cost Sharing	





#### Your Extended Family.

Molina Healthcare (Molina) complies with all Federal civil rights laws that relate to healthcare services. Molina offers healthcare services to all members and does not discriminate based on race, color, national origin, ancestry, age, disability, or sex.

Molina also complies with applicable state laws and does not discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

To help you talk with us, Molina provides services free of charge, in a timely manner:

- Aids and services to people with disabilities
  - o Skilled sign language interpreters
  - o Written material in other formats (large print, audio, accessible electronic formats, Braille)
- Language services to people who speak another language or have limited English skills
  - o Skilled interpreters
  - o Written material translated in your language

If you need these services, contact Molina Member Services. The Molina Member Services number is on the back of your Member Identification card. (TTY: 711).

If you think that Molina failed to provide these services or discriminated based on your race, color, national origin, age, disability, or sex, you can file a complaint. You can file a complaint in person, by mail, fax, or email. If you need help writing your complaint, we will help you. Call our Civil Rights Coordinator at (866) 606-3889, or TTY: 711.

Mail your complaint to: Civil Rights Coordinator, 200 Oceangate, Long Beach, CA 90802. You can also email your complaint to civil.rights@molinahealthcare.com.

You can also file your complaint with Molina Healthcare AlertLine, twenty four hours a day, seven days a week at: <a href="https://molinahealthcare.alertline.com">https://molinahealthcare.alertline.com</a>.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <a href="https://www.hhs.gov/ocr/complaints/index.html">https://www.hhs.gov/ocr/complaints/index.html</a> You can mail it to:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

You can also send it to a website through the Office for Civil Rights Complaint Portal at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>. If you need help, call (800) 368-1019; TTY (800) 537-7697.



ATTENTION: Aids and services for people with disabilities, like documents in braille and large print, are also available. If you need help in your language call Member Services located on back of your ID card. (TTY: 711). These services are free of charge.

ATENCIÓN: Si necesita ayuda en su idioma llame a Servicios para Miembros. El número está en el reverso de su tarjeta de identificación de miembro. (TTY: 711). También hay disponibles ayudas y servicios para personas con discapacidades, como documentos en braille y letra grande. Estos servicios son gratuitos. (Spanish)

. تتبيه: إذا كنت تحاجة إلى مساعدة في لغتك ، فاتصل بخدمات الأعضاء الرقم موجود على ظهر تطاقة هوية العضو الخاصة بك المعادد المعادد (Arabic) . (الهاتف النصي: 711) . تتوفر أيضا مساعدات وخدمات للأشخاص ذوي الإعاقة ، مثل المستندات بطريقة برايل والطباعة الكبيرة. هذه الخدمات مجانية

ՈՒՇԱԴՐՈՐԹՅՈՒՆ։ Եթե ձեր լեզվով օգնության կարիք ունեք, զանգահարեք Member Services։ Յամարը գտնվում է Ձեր Member ID քարտի ետեւի մասում։ (TTY: 711)։ Առկա են Նաեւ հաշմանդամություն ունեցող անձանց համար նախատեսված օժանդակ միջոցներ եւ ծառայություններ, ինչպես բրեյլի եւ մեծ տպաքանակի փաստաթղթեր։ Այս ծառայությունները անվճար են։ (Armenian)

ការយកចិត្តទុកនាក់; ជំនួយនិងសេវាកម្មសម្រាប់ជនពិការនួបជាឯកសារក្នុងអាវទ្រនាប់និងព្រីនធំក៏មានផងដែរ, ប្រសិនបើអ្នកត្រូវការជំនួយក្នុងការហៅភាសារបស់អ្នកថាសមាជិកសេវាកម្មដែលមានទីតាំងនៅខាងក្រោយអច្ចសញ្ញាណប័ណ្ឌរបស់អ្នក, (TTY: ៧១១), សេវាកម្មទាំងនេងនាយមិនតិកផ្អៃ, (Cambodian)

注意:如果您需要语言方面的帮助,请致电会员服务部。该号码位于您的会员 ID 卡背面。(TTY:711)。还为残疾人提供辅助工具和服务,如盲文和大字体文件。这些服务是免费的。(Chinese Simplified)

توجه: کمک ها و خدمات برای افراد معلول، مانند اسناد بریل

. و چاپ بزرگ نیز در دسترس هستند در صورت نیاز به کمک در زبان خود با خدمات عضو واقع در پشت کارت شناسایی خود تماس بگیرید (Farsi) . این خدمات رایگان هستند . (TTY: 711)

ध्यान दें: यदि आपको अपनी भाषा में सहायता की आवश्यकता है, तो सदस्य सेवाओं को कॉल करें। नंबर आपके सदस्य आईडी कार्ड के पीछे है। (TTY: 711) । विकलांग लोगों के लिए सहायता और सेवाएं, जैसे ब्रेल और बड़े प्रिंट में दस्तावेज, भी उपलब्ध हैं। ये सेवाएं नि: शुल्क हैं। (Hindi)

XIM: Yog koj xav tau kev pab los ntawm koj cov kev pab. Tus naj npawb nyob sab nraum qab ntawm koj tus ID card. (TTY: 711).

Aids thiab kev pab rau cov neeg uas muaj mob xiam oob qhab, xws li cov ntaub ntawv nyob rau hauv braille thiab loj print, kuj muaj. Cov kev pab no yog pab dawb xwb. (Hmong)

ACHTUNG: Wenn Sie Hilfe in Ihrer Sprache benötigen, rufen Sie den Mitgliederservice an. Die Nummer finden Sie auf der Rückseite Ihres Mitgliedsausweises. (TTY: 711).
Hilfsmittel und Dienstleistungen für Menschen mit Behinderungen, wie Dokumente in Blindenschrift und Großdruck, sind ebenfalls verfügbar. Diese Dienstleistungen sind kostenlos. (German)

注意:あなたの言語で助けが必要な場合は、メンバーサービスに電話してください。番号は会員証の裏面に記載されています。(TTY: 711)。 点字や大活字の書類など、障害者のための援助やサービスも利用できます。これらのサービスは無料です。(Japanese)

주의: 귀하의 언어로 도움이 필요하면 회원 서비스에 전화하십시오. 이 번호는 가입자 ID 카드 뒷면에 있습니다. (TTY: 711) 입니다. 점자 및 큰 활자로 된 문서와 같은 장애인을 위한 보조 및 서비스도 제공됩니다. 이러한 서비스는 무료입니다. (Korean)

Languages: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hindi, Hmong, German, Japanese, Korean, Loatian, Mien, Punjabi, Russian, Tagalog, Thai, Ukrainian, Vietnamese



ຂໍ້ຄວນລະວັງ: Aids ແລະການບໍລິການຂ່າລັບຄົນພົການ, ເຊັ່ນດຽວກັບເອກະສານໃນ braille ແລະການພົມຂະຫນາດໃຫຍ່, ຍັງມື.

ຖ້າ ທ່ານ ຕ້ອງ ການ ຄວາມ ຊ່ວຍ ເຫຼືອ ໃນ ພາ ສາ ຂອງ ທ່ານ call Member Services ທີ່ ຕັ້ງ ຢູ່ ທາງ ຫລັງ ຂອງ ບັດ ID ຂອງ ທ່ານ .

(TTY: 711). ການບໍລິການເຫຼົ່ານີ້ແມ່ນບໍ່ເສຍຄ່າ. (Loatian)

attention: aids caux services bun mienh caux disabilities oix documents yie braille caux large print naaic yaac available da'faanh meih oix zuqc tengx yie meih nyei language heuc member services located zieqc back of meih nyei yie cie (tty: 711) these services naaic free of charge. (Mien)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਮੈਂਬਰ ਸੇਵਾਵਾਂ ਨੂੰ ਕਾਲ ਕਰੋ। ਨੰਬਰ ਤੁਹਾਡੇ ਮੈਂਬਰ ID ਕਾਰਡ ਦੇ ਪਿੱਛੇ ਹੈ। (TTY: 711). ਅਪਾਰਜ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬੇਲ ਅਤੇ ਵੱਡੇ ਪਿੰਟ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ। ਇਹ ਸੇਵਾਵਾਂ ਮੁਫਤ ਹਨ। (Puniabi)

ВНИМАНИЕ: Если вам нужна помощь на вашем языке, позвоните в службу поддержки. Номер указан на обратной стороне вашей идентификационной карты. (Телетайп: 711).
Также доступны вспомогательные средства и услуги для людей с ограниченными возможностями, такие как документы, напечатанные шрифтом Брайля и крупным шрифтом. Эти услуги бесплатны. (Russian)

ATTENTION: Mayroon ding mga tulong at serbisyo para sa mga taong may kapansanan, tulad ng mga dokumento sa braille at malaking print. Kung kailangan mo ng tulong sa iyong wika tumawag sa Member Services na matatagpuan sa likod ng iyong ID card. (TTY: 711). Ang mga serbisyong ito ay libre. (Tagalog)

ความสนใจ: หากคุณต้องการความช่วยเหลือในภาษาของคุณโทรติดต่อฝ่ายบริการสมาชิก หมายเลขจะอยู่ด้านหลังบัตรประจำตัวสมาชิกของคุณ (TTY: 711) นอกจากนี้ยังมีบริการช่วยเหลือสำหรับคนพิการ เช่น เอกสารอักษรเบรลล์และสิ่งพิมพ์ขนาดใหญ่ บริการเหล่านี้ไม่มีค่าใช้จ่าย (Thai)

УВАГА: Якщо вам потрібна допомога вашою мовою, зателефонуйте до служби підтримки. Номер вказано на зворотному боці посвідчення учасника. (ЛТАЙП: 711). Також доступні допоміжні засоби та послуги для людей з обмеженими можливостями, такі як документи шрифтом Брайля та великим шрифтом. Ці послуги безкоштовні. (Ukrainian)

CHÚ Ý: Nếu bạn cần trợ giúp bằng ngôn ngữ của mình, hãy gọi cho Dịch vụ Hội viên. Số này nằm ở mặt sau thẻ ID Hội viên của bạn. (TTY: 711). Hỗ trợ và dịch vụ cho người khuyết tật, như tài liệu bằng chữ nổi và chữ in lớn, cũng có sẵn. Các dịch vụ này là miễn phí. (Vietnamese)

Languages: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hindi, Hmong, German, Japanese, Korean, Loatian, Mien, Punjabi, Russian, Tagalog, Thai, Ukrainian, Vietnamese