

## Molina Healthcare of Utah, Inc.: Constant Care Silver 7 200

MOLINA Molina Healthcare Of Otali, Inc., Solicians Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

Coverage Period: 01/01/2022 - 12/31/2022

Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit our website at MolinaMarketplace.com or call 1-888-858-3973. For general definitions of common terms, such as allowed amount, balance billing, Coinsurance, Copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-318-2596 to request a copy.

| Important Questions  | Answers   | Why This Matters:   |
|--|---|---|
| What is the overall deductible?                                      | Individual: \$0<br>Family: \$0  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your <u>deductible</u> ?  | Yes. Preventive care, preferred generic drugs, and preferred brand drugs are covered before you meet your <u>deductible</u> .                     | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .      |
| Are there other deductibles for specific services?                   | Yes, a <u>prescription drug deductible</u> applying to Non-Preferred Brand and Generic Drugs and Specialty Drugs. Individual: \$350 Family: \$700 | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Individual: \$6,800<br>Family: \$13,600   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the <u>out-of-pocket limit?</u>              | <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See MolinaMarketplace.com or call 1-888-858-3973 for a list of network providers.  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with |

| Important Questions  | Answers | Why This Matters:   |
|--|---------|---|
|  |         | your <u>provider</u> before you get services.             |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.     | You can see the specialist you choose without a referral. |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|   |  | What You Will Pay  |  |   |  |
|---|--|--|--|---|--|
| Common Medical Event  | Services You May Need                            | Network Provider<br>(You will pay the least)   | Out-of-Network<br>Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important Information  |  |
|   | Primary care visit to treat an injury or illness | \$25 <u>Copay</u> /visit<br><u>deductible</u> does not apply   | Not Covered  | None  |  |
| If you visit a health care  | <u>Specialist</u> visit                          | \$75 <u>Copay</u> /visit<br><u>deductible</u> does not apply   | Not Covered  | <u>Preauthorization</u> may be required, or services not covered.   |  |
| provider's office or clinic   | Preventive care/screening/<br>immunization       | No charge  | Not Covered  | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for. |  |
| If you have a test  | <u>Diagnostic test</u> (x-ray, blood work)       | \$100 <u>Copay</u> for x-ray <u>deductible</u> does not apply  \$50 <u>Copay</u> for blood work <u>deductible</u> does not apply | Not Covered  | <u>Preauthorization</u> may be required, or services not covered.   |  |
|   | Imaging (CT/PET scans, MRIs)                     | \$700 <u>Copay</u><br><u>deductible</u> does not apply   | Not Covered  | <u>Preauthorization</u> is required or Imaging services are not covered   |  |
| If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at | Generic drugs                                    | \$25 <u>Copay</u> /prescription <u>deductible</u> does not apply   | Not Covered  | <u>Preauthorization</u> may be required, or services not covered. Mail-order Prescription   |  |
|   | Preferred brand drugs                            | \$75 <u>Copay</u> /prescription <u>deductible</u> does not apply   | Not Covered  | Drugs are available for up to a 90-day supply and is offered at two times the 30-day retail   |  |
|   | Non-preferred brand drugs                        | 40% <u>Coinsurance</u><br>/prescription  | Not Covered  | prescription <u>Cost Sharing</u> . Depending on<br>Tier level this will be either a <u>Copayment</u> or   |  |

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.MolinaMarketplace.com</u>.

|  |  | What You Will Pay  |  |  |
|--|--|--|--|--|
| Common Medical Event   | Services You May Need                          | Network Provider<br>(You will pay the least)                           | Out-of-Network<br>Provider<br>(You will pay the<br>most)         | Limitations, Exceptions, & Other Important Information   |
| www.MolinaMarketplace.   | Specialty drugs                                | 40% <u>Coinsurance</u><br>/prescription                                | Not Covered  | a Coinsurance.  For brand name drugs with a generic equivalent, coupons or any other form of third-party prescription drug cost sharing assistance will not apply toward any deductibles or annual out-of-pocket limits.  Preauthorization is required, or services not covered. Mail order not available. |
| If you have outpatient   | Facility fee (e.g., ambulatory surgery center) | \$150 <u>Copay</u> /visit<br><u>deductible</u> does not apply          | Not Covered  | <u>Preauthorization</u> may be required, or services not covered.  |
| surgery  | Physician/surgeon fees                         | \$100 <u>Copay</u> /visit<br><u>deductible</u> does not apply          | Not Covered  | Preauthorization may be required, or services not covered.   |
|  | Emergency room care                            | \$750 <u>Copay</u> /visit<br><u>deductible</u> does not apply          | \$750 <u>Copay</u> /visit<br><u>deductible</u> does not<br>apply | Emergency room care cost sharing does not apply, if admitted to the hospital.  |
| If you need immediate medical attention                          | Emergency medical transportation               | \$150 <u>Copay</u><br>deductible does not apply                        | \$150 <u>Copay</u><br><u>deductible</u> does not<br>apply        | None   |
|  | <u>Urgent care</u>                             | \$25 <u>Copay/</u> visit   | Not Covered  | Preauthorization is required for out-of-area<br>Urgent care services, or services not covered.   |
| If you have a hospital   | Facility fee (e.g., hospital room)             | \$600 <u>Copay</u> /day<br><u>deductible</u> does not apply            | Not Covered  | <u>Preauthorization</u> is required or services not covered. Maximum two <u>copays</u> per admission.  |
| stay   | Physician/surgeon fees                         | \$75 <u>Copay</u><br><u>deductible</u> does not apply                  | Not Covered  | <u>Preauthorization</u> is required or services not covered.   |
| If you need mental<br>health, behavioral<br>health, or substance | Outpatient services                            | Office Visit:<br>\$25 <u>Copay</u><br><u>deductible</u> does not apply | Not Covered  | None   |

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.MolinaMarketplace.com</u>.

|  |   | What You Will Pay  |  |   |
|--|---|--|--|---|
| Common Medical Event   | Services You May Need                     | Network Provider<br>(You will pay the least)   | Out-of-Network<br>Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important Information  |
| abuse services   |   | Professional Fee: \$100 Copay deductible does not apply  Facility Fee: \$150 Copay deductible does not apply |  |   |
|  | Inpatient services                        | \$600 <u>Copay</u> /day<br><u>deductible</u> does not apply  | Not Covered  | <u>Preauthorization</u> is required for inpatient care or services not covered. Maximum two <u>copays</u> per admission.  |
|  | Office visits                             | No charge  | Not Covered  | Cost sharing does not apply to routine  |
|  | Childbirth/delivery professional services | \$75 <u>Copay</u><br><u>deductible</u> does not apply  | Not Covered  | prenatal care and first post-natal visit and certain preventive services. Depending on  |
| If you are pregnant  | Childbirth/delivery facility services     | \$600 <u>Copay</u> /day<br><u>deductible</u> does not apply  | Not Covered  | the type of services, <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Pregnancy termination services, subject to restrictions and state law. Maximum two <u>copays</u> per admission. |
| If you need help<br>recovering or have<br>other special health | Home health care                          | No charge  | Not Covered  | Limited to:  • Up to 2 hours nursing per visit  • Up to 4 hours home health aide per visit  • 30 visits per calendar year  Preauthorization is required after 7 visits for home settings, or services may be not covered  |
| needs  | Rehabilitation services                   | \$60 <u>Copay</u><br><u>deductible</u> does not apply  | Not Covered  | 20 visits/year - Speech, Physical,<br>Occupational Therapy combined   |
|  | Habilitation services                     | \$60 <u>Copay</u><br><u>deductible</u> does not apply  | Not Covered  | 20 visits/year - Speech, Physical,<br>Occupational Therapy combined   |

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.MolinaMarketplace.com</u>.

|   |                            | What You Will Pay   |  |  |
|---|----------------------------|---|--|--|
| Common Medical Event                      | Services You May Need      | Network Provider<br>(You will pay the least)                | Out-of-Network<br>Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important Information   |
|   | Skilled nursing care       | \$600 <u>Copay</u> /day<br><u>deductible</u> does not apply | Not Covered  | Limited to 30 days per calendar year. <u>Preauthorization</u> may be required, or services may be not covered. |
|   | Durable medical equipment  | \$150 <u>Copay</u><br><u>deductible</u> does not apply      | Not Covered  | Excludes vehicle modifications, home modifications, exercise, and bathroom equipment.                          |
|   | Hospice services           | No charge   | Not Covered  | Limited to 6 months in a 3-year period.<br>Notification only, <u>Preauthorization</u> is not required.         |
|   | Children's eye exam        | No charge   | Not Covered  | Coverage limited to one exam/year.   |
| If your child needs<br>dental or eye care | Children's glasses         | No charge   | Not Covered  | Coverage limited to one pair of glasses/year.  |
|   | Children's dental check-up | Not Covered   | Not Covered  | Not Applicable. Coverage can be purchased as a standalone product; it is not covered by this policy.           |

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric Surgery
- Routine Foot Care

- Cosmetic Surgery
- Dental Care (Adult)
- Hearing Aids
- Infertility Treatment

- Long-Term Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Chiropractic care
- Routine eye care (Adult)

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

None

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Utah Insurance Department 1-801-538-3077. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.MolinaMarketplace.com.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Utah Insurance Department 1-801-538-3077.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.MolinaMarketplace.com</u>.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0   |
|---|-------|
| ■ Specialist Copayment                        | \$75  |
| ■ Hospital (facility) Copayment               | \$600 |
| ■ Other Coinsurance                           | 40%   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| <u>Deductibles</u>              | \$0      |
| Copayments                      | \$1,500  |
| Coinsurance                     | \$0      |
| What isn't covered              |          |
| Limits or exclusions            | \$0      |
| The total Peg would pay is      | \$1,500  |

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0   |
|---|-------|
| ■ Specialist Copayment                        | \$75  |
| ■ Hospital (facility) Copayment               | \$600 |
| ■ Other <u>Coinsurance</u>                    | 40%   |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost              | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$0     |
| Copayments                      | \$1,600 |
| Coinsurance                     | \$0     |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Joe would pay is      | \$1,600 |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0   |
|---|-------|
| ■ Specialist Copayment                        | \$75  |
| ■ Hospital (facility) Copayment               | \$600 |
| ■ Other <u>Coinsurance</u>                    | 40%   |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$0     |
| Copayments                      | \$1,400 |
| Coinsurance                     | \$0     |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Mia would pay is      | \$1,400 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.MolinaMarketplace.com.



### Your Extended Family.

Molina Healthcare (Molina) complies with all Federal civil rights laws that relate to healthcare services. Molina offers healthcare services to all members and does not discriminate based on race, color, national origin, ancestry, age, disability, or sex.

Molina also complies with applicable state laws and does not discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

To help you talk with us, Molina provides services free of charge, in a timely manner:

- Aids and services to people with disabilities
  - o Skilled sign language interpreters
  - o Written material in other formats (large print, audio, accessible electronic formats, Braille)
- Language services to people who speak another language or have limited English skills
  - Skilled interpreters
  - o Written material translated in your language

If you need these services, contact Molina Member Services. The Molina Member Services number is on the back of your Member Identification card. (TTY: 711).

If you think that Molina failed to provide these services or discriminated based on your race, color, national origin, age, disability, or sex, you can file a complaint. You can file a complaint in person, by mail, fax, or email. If you need help writing your complaint, we will help you. Call our Civil Rights Coordinator at (866) 606-3889, or TTY: 711.

Mail your complaint to: Civil Rights Coordinator, 200 Oceangate, Long Beach, CA 90802. You can also email your complaint to <a href="mailto:civil.rights@molinahealthcare.com">civil.rights@molinahealthcare.com</a>.

You can also file your complaint with Molina Healthcare AlertLine, twenty four hours a day, seven days a week at: <a href="https://molinahealthcare.alertline.com">https://molinahealthcare.alertline.com</a>.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>. You can mail it to:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

You can also send it to a website through the Office for Civil Rights Complaint Portal at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>. If you need help, call (800) 368-1019; TTY (800) 537-7697.

You have the right to get this information in a different format, such as audio, Braille, or large font due to special needs or in your language at no additional cost.

Usted tiene derecho a recibir esta información en un formato distinto, como audio, braille, o letra grande, debido a necesidades especiales; o en su idioma sin costo adicional.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call Member Services. The number is on the back of your Member ID card. (English)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a Servicios para Miembros. El número de teléfono está al reverso de su tarjeta de identificación del miembro. (Spanish)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電會員服務。電話號碼載於您的會員證背面。(Chinese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Hãy gọi Dịch vụ Thành viên. Số điện thoại có trên mặt sau thẻ ID Thành viên của bạn. (Vietnamese)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Mga Serbisyo sa Miyembro. Makikita ang numero sa likod ng iyong ID card ng Miyembro. (Tagalog)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 회원 서비스로 전화하십시오. 전화번호는 회원 ID 카드 뒷면에 있습니다. (Korean)

تنبيه: إذا كنت تستخدم اللغة العربية، تتاح خدمات المساعدة اللغوية، مجانًا لك. اتصل بقسم خدمات الأعضاء. ورقم الهاتف هذا موجود خلف بطاقة تعريف العضو الخاصة بك. (Arabic)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Sèvis Manm. W ap jwenn nimewo a sou do kat idantifikasyon manm ou a. (French Creole)

ВНИМАНИЕ: Если вы говорите на русском языке, вы можете бесплатно воспользоваться услугами переводчика. Позвоните в Отдел обслуживания участников. Номер телефона указан на обратной стороне вашей ID-карты участника. (Russian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Եթե դուք խոսում եք հայերեն, կարող եք անվճար օգտվել լեզվի օժանդակ ծառայություններից։ Զանգահարե՛ք Հաճախորդների սպասարկման բաժին։ Հեռախոսի համարը նշված է ձեր Անդամակցության նույնականացման քարտի ետևի մասում։ (Armenian)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 会員サービスまでお電話ください。電話番号は会員IDカードの裏面に記載されております。 (Japanese)

توجه! اگر به زبان فارسی صحبت می کنید، خدمات کمک زبانی رایگان در اختیار شما است. با خدمات اعضاء تماس بگیرید. شماره تلفن مربوطه در یشت کارت عضویت شما درج شده است. (Farsi)

ਧਿਆਨ ਦਿਓ: ਜੇਕਰ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਉਪਲਬਧ ਹਨ। ਮੈਂਬਰ ਸਰਵਿਸਿਜ (Member Services) ਨੂੰ ਫੋਨ ਕਰੋ। ਨੰਬਰ ਤੁਹਾਡੇ Member ID (ਮੈਂਬਰ ਆਈ. ਡੀ.) ਕਾਰਡ ਦੇ ਪਿਛਲੇ ਪਾਸੇ ਹੈ। (Punjabi)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Wenden Sie sich telefonisch an die Mitgliederbetreuungen. Die Nummer finden Sie auf der Rückseite Ihrer Mitgliedskarte. (German)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez les Services aux membres. Le numéro figure au dos de votre carte de membre. (French)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Cov npawb xov tooj nyob tom qab ntawm koj daim npav tswv cuab. (Hmong)

អ្នកមានសិទ្ធិទទួលបានព័ត៌មាននេះក្នុងទម្រង់ផ្សេងៗគ្នាដូចជាអូឌីយ៉ូប៉ែលឬពុម្ពអក្សរធំងោយសារតែតម្រូវការពិសេសឬភាសារបស់អ្នកដោយមិន គិតថ្លៃបន្ថែម។ (Cambodian)