Molina Healthcare of Wisconsin, Inc. COVID-19 Information Member Communication

COVID-19 is a new virus. It is also called coronavirus.

Next steps to take if you think you have COVID-19

Call your doctor's office. You will be told what you should do next.

Don't have a doctor. Call Molina Member Services at 1-888-999-2404, TTY: 711. They will help you find a doctor.



As a Molina member, you can always call Molina's 24-Hour Nurse Advice Line for help and answers to your questions.

What NOT to do if you think you have COVID-19

Do NOT go to a clinic, urgent care or hospital to be tested. It is best to have a doctor tell you what your next steps should be and where to go.

Remember: it is important to **reduce contact with other people. Don't put yourself or others at risk!** We need to work together to keep us all safe during this time.

Stay up-to-date about signs and symptoms of COVID-19

- For information specific to Wisconsin, visit the Wisconsin Department of Health Services website: dhs.wisconsin.gov/covid-19.
- Get ongoing COVID-19 updates. Visit the Centers for Disease Control and Prevention (CDC) website: https://www.cdc.gov/COVID19.

Molina's 24-Hour Nurse Advice Line

English:

1 (888) 275-8750, TTY: 711 Español:

1 (866) 648-3537, TTY: 711

MolinaHealthcare.com



For life-threatening emergencies call 911