



MolinaHealthcare.com

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Important Update: Florida Medicaid Claims Processing Changes

Molina Healthcare is implementing claim validation enhancements as part of its migration to Edifecs, a claims transaction platform used to support more accurate and consistent electronic claim intake, validation, and processing. This transition is intended to help identify claim submission issues earlier in the process, before a claim is accepted for adjudication.

Beginning **September 11, 2026**, Florida Medicaid providers may experience changes in how claims are processed. Certain edits that previously resulted in claim denials will now result in claim rejections at the time of submission, allowing issues to be identified and corrected sooner. Enhanced validation requirements will also apply to Electronic Visit Verification (EVV) claims.

What You Need to Know

Claims That Previously Denied May Now Be Rejected

For professional (837P) and institutional (837I) claims, edits related to provider enrollment and registration will change from denials to rejections. Claims **may be rejected** when:

- The billing provider NPI is not registered and active with the State of Florida for the date of service
- If billing NPI has multiple provider IDs then billing taxonomy

is required to be submitted and must match the provider's active enrollment

- The billing provider NPI is enrolled only as a ROPA (Referring, Operating, Prescribing, Attending) provider for the date of service
- The billing provider NPI is enrolled only as a provider type 99 for the date of service
- The rendering provider NPI is not registered and active with the State of Florida for the date of service
- For 837P claims, when rendering NPI has multiple provider IDs then rendering taxonomy is required to be submitted and must match the provider's active enrollment
- The rendering provider NPI is enrolled only as a ROPA (Referring, Operating, Prescribing, Attending) provider for the date of service
- The rendering provider is enrolled only as a provider type 99 for the date of service

Atypical Provider Claims Will Be Subject to Enhanced Validation

Claims submitted by atypical providers **may be rejected** when:

- The rendering or billing Medicaid ID provider is not registered and active with the State of Florida for the date of service
- The rendering or billing Medicaid ID identified provider type is not an approved AHCA atypical provider type
- The rendering or billing Medicaid ID provider is enrolled only as a ROPA (Referring, Operating, Prescribing, Attending) provider for the date of service
- The rendering or billing Medicaid ID provider is enrolled only as provider type 99 for the date of service

Note: Billing and rendering taxonomy are not required for approved atypical providers.

New EVV Claim Validation Requirements

Beginning September 11, 2026, Florida EVV logic will enforce additional validation requirements:

- All EVV claims must be submitted through HHAX
- Claim lines must include at least one EVV indicator
- If an EVV claim is submitted without an EVV indicator on the claim line, the entire claim will be rejected

Here Is What You Need to Do

Prior to September 11, 2026, providers should:

- Verify that billing and rendering providers are registered and active with the State of Florida
- Review Medicaid enrollment records to ensure taxonomy information is accurate and matches submitted claim data
- Confirm provider enrollment status is not limited to ROPA enrollment only
- Verify provider type and ensure enrollment information is current
- Review EVV workflows and ensure all applicable EVV claims are submitted through HHAX with the required EVV indicator present on each applicable claim line
- Update billing system edits and claim submission processes as needed to help prevent claim rejections

Questions?

If you need assistance or have questions about Molina programs, policies, claims, authorizations, credentialing, or provider operations, please contact **Provider Services** at (855) 322-4076 or contact your Provider Representative. If you are unsure who your Provider Representative is, you can find this information on the Molina website under the Contact Us section.

Thank you for your partnership and for serving Molina Healthcare members.

Molina Healthcare of Florida