

Medicaid Modernization: Start Preparing for New Provider Enrollment System

Dear Provider,

The Florida Agency for Health Care Administration (AHCA) recently announced they are launching a new provider enrollment system in 2026 as part of the AHCA Enterprise modernization. This modernization will streamline enrollment, renewal, and account maintenance, making the process faster, easier, and more secure for Medicaid providers.

What You Should Do Now:

- Complete pending enrollments in the current <u>Medicaid Provider Enrollment Application Wizard</u>.
- Review and update account information in the current <u>Medicaid Secure Web Portal</u>. If renewal has been triggered, complete renewal in the Medicaid Secure Web Portal.
- Active Medicaid Providers who have not created an account, should do so as soon as possible. If you do not have your PIN information, please see Password Resets and PINs for additional support.
- Subscribe to Florida Medicaid Health Care Alerts for updates.

Account Maintenance:

- Update account information: <u>Account Management Modify Contact Information</u>. Review and validate name, phone number, email address, and security questions/answers.
- Reset password: Click Medicaid Secure Web Portal and select 'Reset password.'
- Maintain an active account: Log in every 60 days before the password expires.
- Newly enrolled providers will receive a PIN letter within 10 business days. Go to https://public.flmmis.com/public/pinletter/ and follow the instructions provided within the letter where to activate an account and create a username and password.

Resources:

- Password Resets and PIN Instructions
- Account Maintenance and Reset Password Quick Reference Guide
- Secure Web Portal User Guide

Launching in 2026, the new Provider Enrollment System will:

- Give providers 24/7 access to their provider account from any device.
- Provide step-by-step instructions so applications are right the first time.
- Make enrollment, renewal, and account maintenance faster and more secure.

What's Next?

As launch day approaches in 2026, AHCA will share everything you need to know through <u>Florida Medicaid</u> <u>Health Care Alerts</u>, including when new preparation tools become available.

