

# IMPORTANT!

Molina Provider News:



## Ambulance Transportation Authorization Policy Update – Effective June 1, 2021

This notice is to inform you that effective June 1, 2021, for the Managed Medical Assistance (MMA) and Marketplace lines of business, the Air Ambulance and Ground Ambulance authorization policy will be amended in accordance with industry standards and the Centers for Medicare & Medicaid Services (CMS). These changes will be reflected in the Ambulance Medical Policy and Provider Manual(s).

In accordance with the provider agreement, the member's benefit plan determines coverage for ambulance services (air and ground) in addition to all other medical services. Each benefit plan defines which services are covered, which are excluded, and which are subject to dollar caps or other limits.

Services must meet authorization and medical necessity guidelines appropriate for each transportation service rendered. Providers must follow proper billing and submission guidelines. Providers are required to use industry standard, compliant codes on all claim submissions. All ambulance services should be billed with Current Procedure Terminology (CPT) codes and/or Healthcare Common Procedure Coding System (HCPCS) codes on a CMS 1500. Unless otherwise noted within the policy, our policies apply to both participating and non-participating providers. If appropriate coding/billing guidelines or current reimbursement policies are not followed, Molina may reject or deny the claim, or recover and/or recoup claim payment. If there is a discrepancy between these guidelines and a member's plan of benefits, the benefits plan will govern. In addition, coverage may be mandated by applicable legal requirements of a State, the Federal government or CMS for Medicare and Medicaid members.

**Please reference the Molina Healthcare website for additional information such as the bulletin, Utilization Management Policy and Provider Manual update.**

<https://www.molinahealthcare.com/members/fl/en-US/health-care-professionals/home.aspx>

If you have questions, please contact Molina Healthcare Network Management at: 855-322-4076

Thank you for your continued care to our members!

Molina Healthcare of Florida