

## MCG Cite AutoAuth Provider Communication

## Dear Provider:

Molina Healthcare of Florida is happy to announce that we will be introducing a new self-service method for our <u>Marketplace Line of Business</u> to submit Advanced Imaging Prior Authorization requests effective *February 16, 2022*. This system can be accessed electronically via the provider portal and will be available 24 hours per day/7 days per week. This method of submission will be an alternative to the existing fax/phone/email process. Clinical information will be submitted for review by our plan. This system will provide more efficient processing of your authorization request, and the status of the authorization will be available immediately upon completion of your submission.

Again, this service will be available only for your Marketplace Advanced Imaging Prior Authorization requests.

If you wish to learn more about MCG Cite AutoAuth, please visit MCG Website (<a href="http://www.mcg.com/">http://www.mcg.com/</a>) or call 888-464-4746. Thank you for your partnership in caring for Molina Healthcare members.

Sincerely,

Molina Healthcare of Florida

Thank you for your continued care to our members!

Molina Healthcare of Florida

Date: 02/01/22