

# IMPORTANT!

## Molina Provider News:



### **September 1<sup>st</sup> Authorization Process Update for SMI Membership (Medicaid Update)**

Molina Healthcare is committed to working with members and providers alike to ensure eligible members are receiving covered services. The purpose of this communication is to advise providers of authorization changes for the Magellan Complete Care (MCC) members who will transition to Molina Healthcare effective **September 1, 2021**. The specific membership impacted being Serious Mental Illness (SMI). As part of the transition to Molina, the Molina authorization policy and procedures will apply for all services rendered after September 1<sup>st</sup>, however, any previously approved service under MCC will be honored. The specific impacted procedures are listed below for reference. Please note member benefits as defined by the Agency for Health Care Administration (AHCA) will remain in full effect.

#### **Authorization & Reimbursement**

Molina Healthcare providers administering services to Molina Healthcare recipients are required to submit a prior authorization request for services with defined authorization requirements with the specific DRG, Revenue Code or CPT code in order to receive approval and reimbursement for the rendering of services. The procedure coding in tandem with documentation establishing medical necessity must be submitted for each service and/or episode of care dependent upon the service and applicable medical policy. Below please find the listing of the services MCC did not have a medical policy for, which Molina's Medical Management team will require for the SMI membership effective September 1, 2021.

The fastest route for Prior Authorization submission is via fax at: 866-440-9791. The quickest option for checking the status of a request is through our telephonic self-service system. (855-322-4076) For more information, please visit our website in addition to referencing our provider bulletins.

<https://www.molinahealthcare.com/members/fl/en-us/health-care-professionals/home.aspx>

Thank you for your continued care to our members!

Molina Healthcare of Florida