IMPORTANT!

Molina Provider News:

Reminder: Authorizations of Behavioral Health and Substance Abuse Services for Specialty Plan Members

For Specialty Plan Members, providers must follow Molina's Prior Authorization process for authorization requests for services 9/1/21 and forward. This includes updates to existing open authorizations for upcoming services 9/1/21 and forward. Behavioral Health and Substance Abuse services for Specialty Plan members are managed directly by Molina Healthcare.

How do I know if a member is a Specialty Plan member?

✓ Check for the Specialty Plan indicator on the Member ID Card

✓ Visit the State of Florida website at: home.flmmis.com

✓ Visit the Molina provider portal at: https://provider.molinahealthcare.com/provider/login
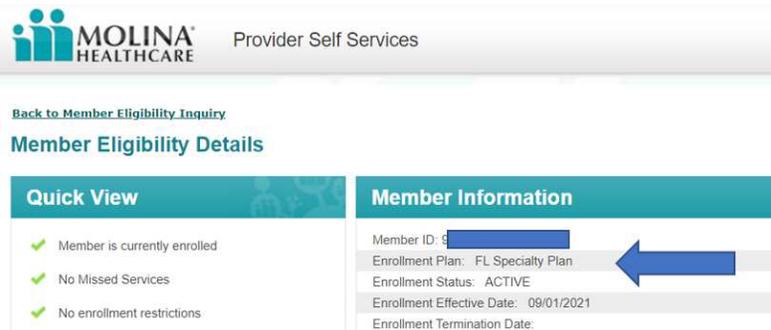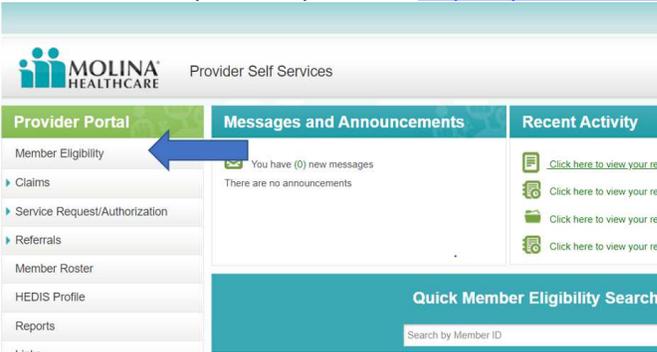
Authorizations may be requested via fax, or online via the secure Provider Portal:
- Via Fax – 866-440-9791
- Via Portal at: https://provider.molinahealthcare.com/Provider/Login

You may view the MFL Prior Authorization Guide/Form here.

For questions regarding our authorization process call 855-322-4076, Monday through Friday, 8am – 5pm.

Thank you for your continued care to our members!

Molina Healthcare of Florida