

Molina Healthcare

Provider Open Forum September 2025

Agenda

- Annual Provider Qualifications Attestation Form
- MI Health Link name changes 2026- MI Coordinated Health (MICH)
- Quick Link- MDHHS
- MDHHS Bulletins
- Email Communication; Centralized (LTSS-Contracting) email
- LTSS Specialist Centralized email

Please return ASAP to be compliant

- Complete form fully
- Select ALL services you are contracted for
- Origination Name
- TIN
- Signature and date
- If unsure, please reach out to request a copy of your agreement
- Return the form to Molina Healthcare by via email at mhmltsscontracting@molinahealthcare.com

January 1st, 2026

MI Health Link name changes 2026- MI Coordinated Health (MICH)

- The MI Health Link (MHL) program will be transitioning to a Highly Integrated Dual Eligible Special Needs Plan (HIDE SNP) program called MI Coordinated Health (MICH)
- This transition is scheduled to take place on January 1st, 2026
- The MI Coordinated Health Bulletin will be a great resource to stay up to date on general information related to the MICH program including any policy changes, trainings, and general resources for care coordinators and caregivers;
- Stay tuned and expect to read more in the upcoming MI Coordinated Health
- MI Health Link Bulletins: [MI Health Link](#)

Resources

Quick Link- MDHHS

Quick Links

- [MI Health Link Website](#)
- [Highly Integrated Dual Eligible Special Needs Plan \(HIDE D-SNP\)](#)
- [CMS Financial Alignment Website](#)
- [MI Health Link Minimum Operating Standards](#)
- [MDHHS Medicaid Provider Manual](#)

Previously Released MHL Bulletins

- Previously released MI Health Link Bulletins can be found by visiting the [MI Health Link Website](#). **Sign up for email updates**

Contracting Manager- Provider Relations Manager

Email Communication:

mhmltsscontracting@molinahealthcare.com

All email communication for Contracting Manager & Provider Relations Manager should be sent to our centralized email address.

Contracting Manager: Sheri Dankert

- Contracting related information
- Credentialing information
- Open forum related information

Provider Relations Manager: Vanessa Mesler

- Claims related information
- Payment related information
- General Questions

Beginning January 1st 2026

LTSS Specialist Centralized email:

mhm-ltss-specialist@molinahealthcare.com

LTSS Waiver-Bids:

MI_MMP_Waiver_LTSS_Services@MolinaHealthCare.Com

Just sent this out to all of the LTSS vendors **EXCEPT** the ones assigned to Regina, she has a different box

MI_MMP_Waiver_LTSS_Services@MolinaHealthCare.Com

Centralized Communication for LTSS Specialists - MMP & HIDE SNP Program (come 2026)

MHM LTSS Specialist <MHM-LTSS-Specialist@MolinaHealthCare.com>

Reply

Reply All

Forward

Tue 9/9/2025 1:36 PM

To

Cc

Bcc

Peaster, Benita; Smith, Edmund; Bowen, Iviesha

angelscareofmichigan@gmail.com; Pcsintake4900@gmail.com; homecare@goldentreesl.com; Sabernathylan@gmail.com; Amneh Alcodray; Amanda Lamar; +185 others

This message was sent with High importance.

Hello All,

I'm reaching out to inform you of an important update regarding communication with our LTSS Specialists.

Effective immediately, please direct all correspondence related to the MMP program to the following centralized mailbox:
MHM-LTSS-Specialist@molinahealthcare.com

Beginning January 1, 2026, this mailbox will also serve as the primary point of contact for the HIDE SNP program (MI Coordinated Health).

To ensure continuity of support and coverage, we kindly ask that you refrain from emailing LTSS Specialists individually. Using the shared mailbox allows our team to respond promptly, even when someone is out of office, and ensures that your inquiries are addressed without delay.

As a reminder, our LTSS Specialists serve as liaisons between our contracted vendors and care coordinators and are here to support you in that capacity.

For any contracting-related questions, including billing or claims issues, please continue to use the following mailbox:
MHMLTSSContracting@molinahealthcare.com

We appreciate your continued partnership and believe this change will help streamline communication and enhance service delivery.

Survey

We Value Your Feedback

As a valued provider partner, your feedback is important.
Please complete this survey to ensure we make the LTSS
Forums as valuable to you as possible.

This survey will take approximately 5 minutes to complete.
Thank you!

Michigan Long-Term Support Services Forum Survey