



Molina Healthcare of Nebraska, Provider Notice

Untimely License Renewals - Impact to Claims and Provider Agreement

07/17/2025

Effective July 1, 2025, Molina will be monitoring for timely license renewals, in accordance with requirements set by the National Committee for Quality Assurance (NCQA). A provider who does not renew their license on time will have a payment hold placed in our claims system. Claims submitted for dates of service after the license expired will be processed, but payment will be held for an additional 30 days, to allow an opportunity to renew the license. Should your license remain expired for more than 30 days, your contract with Molina Healthcare of Nebraska will be terminated and claims will be denied.

What can providers expect from this change:

- If the license **is renewed prior to its renewal due date**
 - No action is needed. Providers do not need to notify Molina of *timely* renewals as our credentialing systems will monitor this activity.
- If the license **is not renewed prior to its renewal date, it is now expired:**
 - Claims for dates of service after the expiration date will process, but payment will be held. This will allow providers an additional opportunity to renew their license.
 - If the license is renewed within 30 days after it's expired, send the license renewal information to MolinaCredLicenseRenewals@MolinaHealthCare.com, and claims payment will be released.
 - If the license is not renewed within 30 days after its expiration date, the provider contract will be retroactively terminated using the expired date and claims will be denied. Providers will need to reach out to NEContracting@MolinaHealthcare.com to recontract with initial credentialing.

To prevent member disruption and maintain continuity of care, we appreciate providers' adherence to timely renewals of their license. Thank you.

If you have general questions about this communication, please contact our Provider Relations Team at NEProviderRelations@MolinaHealthcare.com.