PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

JULY 2015

Questions?
Call Provider Services
(855) 322-4079 – 8 a.m. to 6 p.m.
Monday through Friday

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EPSDT BILLING GUIDELINES

Molina Healthcare **requires** the referral field indicator (field 24h) be populated on Early Periodic Screening Diagnosis and Treatment (EPSDT) claims. We are developing system changes to **reject** claims missing this information, which will be implemented in the upcoming months.

Providers who bill for these services should begin adding this information now to avoid claims rejecting in the near future. We will update you with an effective date and additional information about this process through the *Provider Bulletin* and other communications.

EPSDT CPT Codes
- Preventive Medicine Services
  - New patient (under 1 year) – 99381
  - New patient (ages 1 to 4 years) – 99382
  - New patient (ages 5 to 11 years – 99383
  - New patient (ages 12 to 17 years) – 99384
  - New patient (ages 18 to 39 years) – 99385
  - Established patient (under 1 year) – 99391
  - Established patient (ages 1 to 4 years) – 99392
  - Established patient (ages 5 to 11 years) – 99393
  - Established patient (ages 12 to 17 years) – 99394
  - Established patient (ages 18 to 39 years) – 99395
- Evaluation and Management Codes
  - New Patient 99201-99205
  - Established Patient 99211-99215

NOTE: Codes must be used with current ICD-9 codes V20.2, V20.31, V20.32 and/or V70.0 and/or V70.3-70.9 until Oct. 1, 2015. After Oct. 1, bill with the appropriate ICD-10 codes.

Molina Healthcare must comply with Ohio Department of Medicaid (ODM) regulations. ODM must report the number of EPSDT visits and referrals for follow-up or corrective treatment for Medicaid recipients ages 0 to 20 years.

IMMUNIZATION STATUS

Providers often see an increase in well visits from June to September, making this an ideal time to review for missing vaccinations. Adolescents need one meningococcal, one

Website Roundup
Updated at MolinaHealthcare.com:
- PA Code List
- Clear Coverage™ Training
- Transportation Training

Only NCQA Commendable Medicaid Health Plan in Ohio
NCQA awarded Molina Healthcare a Commendable rating for our Ohio Medicaid plan. As of May 1, we are the only Medicaid health plan with a Commendable rating in Ohio.

MinuteClinic Joins Provider Network
MinuteClinic, the walk-in medical clinic of CVS Health, is now a Molina Healthcare in-network provider. MinuteClinic is the largest and fastest-growing provider of retail medical clinics in the U.S. with 60 locations in Ohio. This partnership means you can refer patients to MinuteClinic if they need an immediate appointment and you don't have any available. MinuteClinic locations are open seven days a week.

MinuteClinic nurse practitioners:
- Specialize in family health care
- Diagnose and write prescriptions for common family illnesses
- Treat minor wounds, abrasions, skin conditions and joint sprains

Tdap, and Human Papillomavirus Vaccine (HPV).

Children 2 years of age need four diphtheria, tetanus and a cellular pertussis, three polio, one measles, mumps and rubella, three H influenza type B, three hepatitis B, one chicken pox, four pneumococcal conjugate, one hepatitis A, two or three rotavirus, and two influenza.

Tips to ensure your patients get their needed vaccines
- Review the immunization record before the visit.
- Recommend immunizations to parents. Parents are more likely to agree with provider-supported vaccines.
- Address concerns about vaccinations (e.g., autism).
- Have a system for patient reminders.
- Check for missed appointments on the Web Portal.

PROVIDER SATISFACTION MATTERS
Molina Healthcare is partnering with The Myers Group (TMG), a National Committee for Quality Assurance (NCQA) Certified survey vendor, to conduct the 2015 Provider Satisfaction Survey. TMG follows a two-wave mail and phone follow-up survey methodology.

The survey was mailed on June 15 to a representative cross section of our provider network. Please take a few moments to complete the survey. Your opinion and feedback truly matters to all of us. We'll use the results to identify opportunities for improvement to make Molina Healthcare the managed care plan of choice among providers.

PAYMENT FOR PRIMARY CARE PROVIDERS
You do not have to be the PCP listed on a patient's ID card to receive payment for services. If you are seeing a patient and are not identified on the card as the PCP of record, complete the Request to Change Provider Form under the "Forms" tab at MolinaHealthcare.com and fax to (888) 295-4761. Ensure your patient or the patient's guardian signs the form.

IMPORTANT NOTICE FOR PROVIDERS SERVING MYCARE OHIO MEMBERS
The **transition of care (TOC) period** that allowed non-participating providers to see MyCare Ohio patients without a prior authorization (PA) and participating providers to continue to render services in accordance to TOC guidelines began expiring on **May 31** for Molina Dual Options MyCare Ohio members in Butler, Warren, Clinton, Hamilton and Clermont counties; and **June 30** for Clark, Montgomery, Greene, Union, Delaware, Madison, Franklin and Pickaway counties.

TOC for out-of-network behavioral health providers expires Dec. 31.

You can access the MyCare Ohio authorization form and a full list of services that require PA at MolinaHealthcare.com.

- Provide common vaccinations
- Administer wellness screenings
- Monitor for diabetes, high blood pressure and high cholesterol

Clear Coverage™ Corner – Training
Start using Clear Coverage™ to reap the benefits of an authorization system that may provide an automatic decision. To learn more, join the next training session, also available on mobile devices.

Friday, July 17, 9 to 10 a.m.
Meeting Number: 801 973 116
1. Go to http://molina.webex.com.
2. Enter the meeting number.
3. If requested, enter your name and email address. (No password)
4. Provide your number to get a call back.
5. Follow the instructions.

You can request an on-site training from your Provider Services Representative or by emailing OHProviderRelations@ MolinaHealthcare.com.

Portal Support Service Desk
We have a team of Customer Service Representatives specialized to assist providers and members if they encounter issues with the Web Portal. The team will help you complete registration, reset a password and navigate the Web Portal. Call Provider Services for help.

Provider Spotlight
Congrats to gift basket winners in the monthly Clear Coverage™ and Web Portal drawings: Southeast Ohio Regional Orthopedic Center, Pickaway Health Services and Suburban Pediatric.

ICD-10 Implementation Update
View the ninth ICD-10 Transition Information for Providers and Staff (TIPS) at http://medicaid.ohio.gov/providers/ billing/icd10. The TIPS focus on Delivery and Gestational Age Diagnosis.

Fighting Fraud, Waste and Abuse
Do you have suspicions of member or provider fraud? The Molina Healthcare AlertLine is available 24 hours a day, 7 days a week, even on holidays at (866) 606-3889. Reports are confidential, but you may choose to report anonymously.

The Provider Bulletin is a monthly newsletter distributed to network providers serving beneficiaries of Molina Healthcare of Ohio Medicaid, Medicare, MyCare Ohio and Health Insurance Marketplace health care plans.