

Behavioral Health: COVID-19 (Coronavirus) Information

The ECHO program, a collaboration with Nationwide Children's Hospital and Partners for Kids®, continues to offer support to PCPs who are managing kids with behavioral health conditions.

As a response to the COVID-19 Pandemic, the ECHO program developed **ECHO BH COVID-19: Practice Problem Solving**. Four sessions were added:

- Wellbeing
- Telehealth and Adjusting Workflow
- Tips for Technology,
- The Impact of COVID-19 in BH presentations.

For more information, visit: https://is.gd/BH_ECHO_Trauma

Transportation: Molina has collaborated with Access2Care to improve access to medications for members. On May 7, 2020, Molina expanded our transportation benefit to include pharmacy-only trips. Along with the pharmacy updates of Prior Authorization expansion, approval for 90-day supplies, and mail order from CVS, members now have multiple avenues to obtain and maintain their medication regimens.

Telehealth Services: To assist with access and linkage to telehealth services, Molina Healthcare is offering phone gift cards to members to assist with phone and minute use through their assigned carrier (supplies are limited). If a member has expressed the need for support in this area, please refer them to Molina Healthcare Member Services.

Molina partners with Safelink®, which are partners of the FCC Lifeline program. This program provides phones and phone services to consumers nationwide, based on income levels. Members can apply online at www.SafeLink.com or by calling SafeLink® at (877) 631-2550.

Wellness Matters

Molina is committed to our members receiving recommended preventive care based on their age, health status and medical conditions they may have. It is our goal to help members take care of themselves and their families.

It is important to continue well care visits and immunizations for children 0-2 years of age during this time. Well child visits allow providers to track development and measure progress, and ensure the child is getting the care they need to stay healthy. Immunizations are key to protecting children from diseases and assist in limiting the spread of disease.

Providers should perform and document the elements of a well visit that are listed below:

- Comprehensive health history
- Physical development assessment
- Mental development assessment
- Physical exam with at least three well body systems addressed
- Health education/anticipatory guidance

Keep in mind: There may be opportunities to convert sick visits to well visits by using a 25 modifier.

Improving Your Quality Rates for Prenatal Care: Timeliness of Prenatal Care

When delivering services to newly pregnant women, quality measures are in place to ensure the best prenatal care.

A prenatal care visit in the **first trimester on or before the enrollment start date or within 42 days of enrollment** is important to achieve critical quality measures, and to ensure care for mom and baby begins as early as possible.

It is also important for a **prenatal care visit**, where the practitioner type is an OB/GYN, PCP or other prenatal care practitioner, **with one of the following**:

- Basic physical obstetrical exam that includes auscultation for fetal heart tone, **or** pelvic exam with obstetric observations, **or** measurement of fundus height (a standardized prenatal flow sheet may be used)
- Documented LMP or EDD with either a completed obstetric history **or** prenatal risk assessment and counseling/education
- Evidence that a prenatal procedure was performed, such as:
 - Obstetric panel (must include all the following: Hematocrit, diff WBC count, platelet count, Hep B surface antigen, rubella antibody, syphilis test, RBC antibody screen, Rh and ABO blood typing)
 - Ultrasound of pregnant uterus, which **must also include an Office Visit**
 - Pregnancy-related diagnosis code (a positive pregnancy test diagnosis does not count)
 - TORCH antibody panel (Toxoplasma, Rubella, Cytomegalovirus, and Herpes simplex testing)
 - Rubella antibody test/titer with a Rh incompatibility (ABO/Rh) blood typing

Retinal Scanning Camera for Diabetic Eye Exams

The American Diabetes Association recommends an annual retinal eye examination for diabetic eye disease. Early detection and treatment of diabetic retinopathy can help prevent blindness.

Breakthrough technology now allows primary care providers to utilize easy-to-use, portable handheld retinal scanning cameras to perform diabetic eye exams in their office. Most patients can be imaged without dilation and the camera can be operated by a medical assistant or technician. Retinal images are quickly and automatically acquired and checked for quality using proprietary software provided by the camera manufacturer.

The images are uploaded to a telehealth network in a secure and compliant fashion, and are evaluated by a board-certified retina expert who reviews the patient information and generates a complete diagnostic report transmitted back to the provider in an electronic format. Molina Healthcare offers reimbursement for this in office screening.

Join the increasing number of healthcare providers who want to improve management of their patients with diabetes. Contact Laurie Sturgell in Molina's Quality Improvement Department for more information (Laurie.Sturgell@MolinaHealthcare.com).

Diabetes and COVID-19 (Coronavirus)

As you may know, there have been several changes implemented to make access to care easier and more flexible during the COVID-19 (Coronavirus) Pandemic. Molina has aligned with the Ohio Department of Medicaid and all other managed care plans to expand telehealth services to encompass a wide range of medical and clinical providers.

Additionally, Molina has reduced prior authorizations requirements and amended pharmacy benefits to cover 90-day prescriptions for all members. These changes allow diabetic members access to their providers from any location and includes a wider range of communication tools, such as smartphones.

Your patients are now able to receive a 90-day supplies on maintenance medications and diabetic supplies available under their pharmacy benefit (e.g. test strips, lancets, etc.).

Questions?

Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)

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