Updates for Molina Medicare

Re: Molina Medicare Advantage HMOs and Medicare-Medicaid Plan (MMP) providers (collectively, "Molina Medicare") - *The following outlines key COVID-19 requirements and changes to Molina Medicare's business rules as a result of the national public health emergency period.*

***Please note*: this is an Update to previous communication released on April 14, 2020, regarding Expanded Telehealth benefits.**

The following is the *third* of ongoing communications to summarize Molina Medicare changes to provide ease of access to care for your patients and our members.

Expanded Telehealth benefits
(*Related to* 4/21/2020 HPMS Memo)

UPDATE TO PREVIOUS COMMUNICATION RELEASED 4/14/20

- **CMS Requirement:**
  - Provide beneficiary access to Medicare covered Part B services via telehealth in all types of locations, including the patient's home, and in all areas (not just rural).
  - Plans may expand coverage of telehealth services beyond those approved by CMS in the plan's benefit package for similarly situated enrollees impacted by the outbreak. Expanded benefits including emergency department visits, initial nursing facility and discharge visits, and home visits, which must be provided by a clinician may be provided by telehealth regardless of geographic location.
- **New Molina Medicare Business Rule (effective March 1, 2020):**
  - Molina supports the expansion of telehealth services by CMS. Allowable professional providers must bill Molina as they normally would but use code POS 02 or bill modifier 95. Bill modifier 95 can only be used during the public health emergency. For institutional claims, modifier GT should be used to indicate the use of telehealth.
  - Cost share will apply if a Molina Medicare member has a cost share for such services. If the telehealth visit results in a COVID-19 test for the Molina Medicare member, applicable cost share for the telehealth visit will be waived.

Molina Healthcare is monitoring COVID-19 developments daily. We will update you as things change and encourage you to monitor the CDC website: https://www.cdc.gov/coronavirus/2019-ncov/index.html

Additional COVID-19 Emergency and Disaster Guidance is published on the CMS website at the following link: https://www.cms.gov/files/document/hpms-memo-covid-information-plans.pdf

MCareMMP_C19_PC_Update3